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Westlaw Research Guide

December 2005



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About This Guide

In this guide, the graphics and step-by-step instructions are based on accessing Westlaw via the Internet. Because of the evolving nature of Internet technology, there may be recent changes to the Westlaw interface and functionality that are not reflected in this documentation.

Information in this guide is current as of November 15, 2005.

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Editor: Roberta Roban, J.D.

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WIN U.S. Patent Nos. 5,265,065; 5,418,948; 5,488,725.

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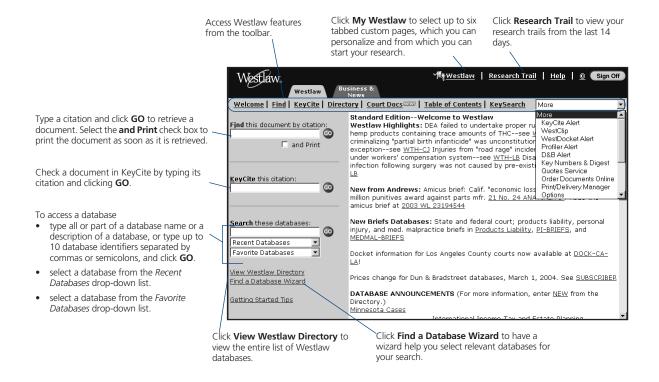
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Starting a Westlaw Session

Complete these steps to access Westlaw via westlaw.com:

- 1. Access www.westlaw.com using your Web browser. The Westlaw sign-on page is displayed. (Click Use a Secure Connection if you want to access a secure Web site that encrypts your research session.)
- 2. Type your Westlaw password and a client identifier in the text boxes. To create a personalized username and password, click Register to use your own Username and Password.
 - Notes: Select the Save this password check box if you want your Westlaw password or personalized username and password automatically entered each time you sign on to Westlaw. When this option is selected, anyone accessing westlaw.com using your Web browser can sign on to Westlaw with your password.

 Select the Return to last research trail check box if you want to return to your research from the previous session.
- 3. Click **Sign On**. The tabbed Westlaw page is displayed, as shown below. You can select another page to be displayed first when you sign on; see "Setting Up My Westlaw" on page 61.



Ending a Westlaw Session

To sign off from Westlaw, click Sign Off at the top of any page. The time spent on Westlaw and the number of transactions are displayed. Sign off from Westlaw before exiting your browser to prevent others from accessing westlaw.com with your password.

Retrieving Documents by Citation

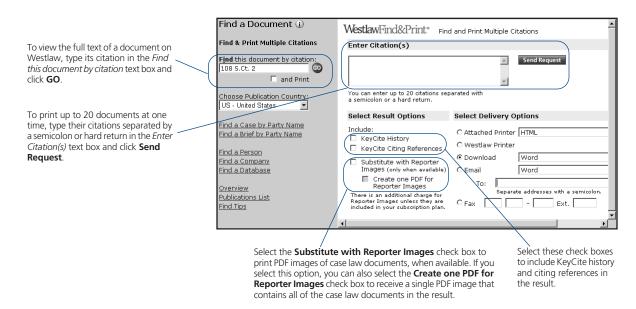
The Find service retrieves a document by citation and provides an option to immediately print the full text of the document.

To retrieve a document when you know the citation, complete these steps.

1. Click Find on the toolbar to display the Find a Document page.

Note: You can also use Find at the tabbed Westlaw page.

- 2. In the left frame, type a citation in the Find this document by citation text box.
- 3. To print the document immediately after it is retrieved, select the and Print check box.
- 4. Click GO to retrieve the document. For information about browsing the retrieved document, see "Browsing Documents in a Result" on page 29.

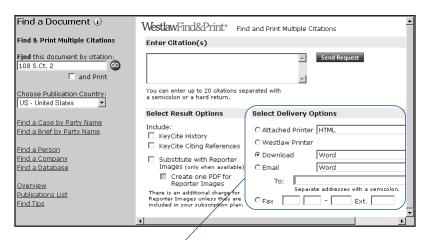


Finding and Printing Multiple Documents

Use the right frame of the Find a Document page to print the full text of up to 20 documents at one time plus their KeyCite results, if desired. You also have the option of printing up to 20 case law documents exactly as they appear in the West reporters (when available). These documents will be delivered as Portable Document Format (PDF) images. To find and print multiple documents, complete these steps:

- 1. In the *Enter Citations(s)* text box, type up to 20 citations separated by a semicolon or hard return. You can also copy a list of citations from a word-processing file and paste it in the text box.
- 2. Under *Select Result Options*, select the appropriate check boxes to include KeyCite results or deliver PDF images (this step is optional):
 - Select the KeyCite History check box to print KeyCite history for your documents.
 - Select the KeyCite Citing References check box to print KeyCite citing references for your documents.
 - Select the Substitute with Reporter Images check box to print PDF images of case law documents exactly as they appear in the West reporters, when available. If you select this option, you can also select the Create one PDF for Reporter Images check box to receive a single PDF image that contains all of the case law documents in the result.

- 3. Under Select Delivery Options, select a delivery destination:
 - Select Attached Printer if you have a printer directly connected to your computer. Select a document format (Word, WordPerfect, HTML, or PDF) from the drop-down list.
 - Select Westlaw Printer if you use a printer, often supplied by West, that is configured to print Westlaw materials exclusively.
 - Select Download to save your results to a file. Select a document format (Word, WordPerfect, PDF, HTML, or ASCII (plain text)) from the drop-down list.
 - Select E-Mail to deliver your results to an e-mail address or a wireless device (e.g., phone, Palm, or BlackBerry). Select a document format (Word; WordPerfect; PDF; HTML; ASCII; HTML inline text, no attachment; or Plain inline text, no attachment) from the drop-down list. (If results will be delivered to a wireless device, select Plain inline text, no attachment.) Then type one or more e-mail or wireless e-mail addresses in the text box, separated by semicolons.
 - Select Fax to deliver your results to a fax machine. Type the fax number in the text boxes.
- 4. Click Send Request to retrieve your documents and send them to the delivery destination you selected.



Default print options are automatically displayed. See "Selecting Default Delivery Options" on page 54 for more information.

Selecting a Publication Country

The abbreviations used for U.S. publications may also be used for different non-U.S. publications. Therefore, you need to specify the jurisdiction from which you want to retrieve documents by selecting a country from the *Choose Publication Country* drop-down list.

Using a Find Template

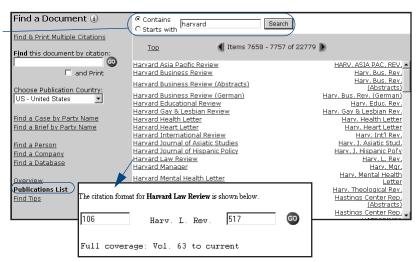
Find citation templates are available for federal and state case law, the U.S. Constitution and state constitutions, federal and state statutes, session laws, court rules and orders, and many other materials.

If you are unsure of the correct citation format, simply type the publication abbreviation in the *Find this document by citation* text box and click **GO** to display a fill-in-the-blank template. For example, to display a Find template for a state statute, type **xx** st (where xx is a state's two-letter postal abbreviation).

Using the Publications List

Click **Publications List** in the left frame to view a complete list of publications and abbreviations that can be used with Find. Use the Search feature to search the publications list for specific words or phrases. Then click the name or abbreviation of a publication to display its Find template.

To search for publications whose titles include the term *Harvard*, select **Contains** and type **harvard** in the text box. Then click **Search**. The first publication title containing the term *Harvard* is displayed at the top of the list



Retrieving a Document by Party Name

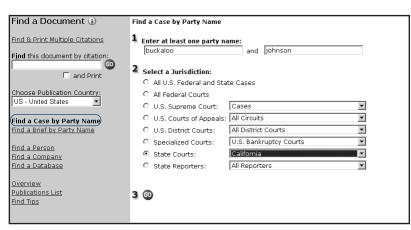
To retrieve a specific case or brief when you know one or more parties' names, complete these steps:

- 1. Click Find on the toolbar. The Find a Document page is displayed.
- 2. Click Find a Case by Party Name or Find a Brief by Party Name in the left frame.
- 3. Type one or more parties' names in the text boxes displayed in the right frame.
- 4. Select the jurisdiction in which the case was heard or the brief was filed, or select the reporter in which the case was published.

For example, to retrieve *Buckaloo v. Johnson*, 537 P.2d 865 (Cal. 1975), click Find a Case by Party Name and type buckaloo and johnson in the text boxes. Select State Courts, then select California from the corresponding drop-down list.

5. Click **GO** in the right frame.

Type one or more parties' names in the text boxes, select a jurisdiction or reporter, and click **GO**.



You can also search for a document by party name at a database Search page. See "Searching Case Law Databases" on page 12.

Note: When you use Find a Case by Party Name or Find a Brief by Party Name, you are billed at the applicable database rate.

Using a Find Wizard

Using a wizard is the most convenient way to find relevant databases for your Westlaw search. To access a wizard, click Find a Person, Find a Company, or Find a Database in the left frame of the Find a Document page.

Click **Next** to move through the wizard; click **Finish** to run a search in the database you select.



Wizards ask you what information you want to find and present a list of relevant databases for you to choose from.

Accessing Databases Using the Westlaw Directory

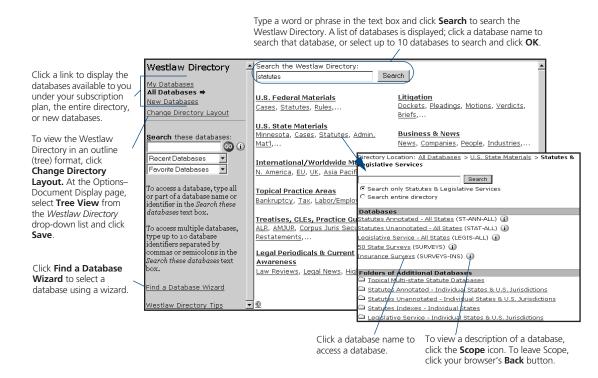
To view a list of all databases on Westlaw, click **Directory** on the toolbar. The Westlaw Directory provides several methods for accessing databases.

Selecting Databases in the Westlaw Directory

Three hypertext links in the left frame of the Westlaw Directory page—My Databases, All Databases, and New Databases—let you determine how much of the directory is displayed.

- Click My Databases to display the databases available to you if you have a special Westlaw subscription plan.
- Click All Databases to display all Westlaw databases, including new databases.
- Click New Databases to display databases that have been added to Westlaw in the last 30 days.

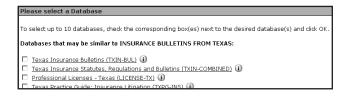
Browse the databases in the right frame by clicking the links, or use the Search feature to search for a specific database. Click a database name to display the Search page for that database.



Accessing a Database by Typing Its Identifier or Name

To access a database, type its identifier (e.g., txin-bul), all or part of the database name, or a description of the database in the *Search these databases* text box and click **GO**.

For example, to access the Texas Insurance Bulletins database, you could type insurance bulletins from texas. A list of databases that most closely match the concepts in your description is displayed. Click a database name, or select the check boxes for up to 10 databases and click **OK**.



Accessing Multiple Databases

You can access multiple databases simultaneously from the Westlaw Directory. Type up to 10 database identifiers separated by commas or semicolons in the *Search these databases* text box and click **GO**.



Multiple-database searching is available for case law, statutes, court rules, administrative materials, legal texts and periodicals, and selected news and business information databases. Your search result is displayed in one combined list, ranked first by document type and then by date or publication order.

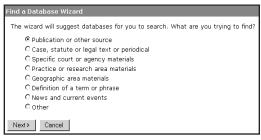
Finding the Right Databases for Your Search

If you do not know the database identifier and cannot find the database you want by browsing the Westlaw Directory, you can use the Find a Database wizard or search the Westlaw Database List (IDEN).

Using the Find a Database Wizard

The Find a Database wizard asks questions to help you select relevant databases for your search. To use the wizard, click Find a Database Wizard in the left frame of the Westlaw Directory page.

When finished, the wizard displays the Search page for a specific database or the section of the Westlaw Directory containing relevant databases for your search.



The wizard asks you questions to narrow the choice of databases.

Searching the Westlaw Database List (IDEN)

If you're not sure which database is right for your search, complete these steps to search IDEN for databases that contain the information you need:

- 1. At the Westlaw Directory page, type iden in the *Search these databases* text box and click GO. The IDEN Search page is displayed.
- 2. Type a Natural Language description, such as executive biography, in the text box.
- 3. Click Search. A list of databases most closely matching the concepts in your description is displayed. Click the number preceding a database identifier to view a description of the database. To display the Search page for the database, click the database identifier in the description.

Accessing a Recent Database

The Recent Databases feature keeps track of the last 20 databases you have accessed. (Multiple databases accessed simultaneously are treated as one database.) To access a recent database, select it from the *Recent Databases* drop-down list. You can also access recent databases at the tabbed Westlaw page.

Accessing a Favorite Database

The Favorite Databases feature lets you save an unlimited number of databases that you frequently search. (Multiple databases accessed simultaneously are treated as one database.) To access a favorite database you have saved, select it from the *Favorite Databases* drop-down list. You can also access a favorite database at the tabbed Westlaw page.

Select a database from the Recent Databases or Favorite Databases drop-down list.



Saving a Favorite Database

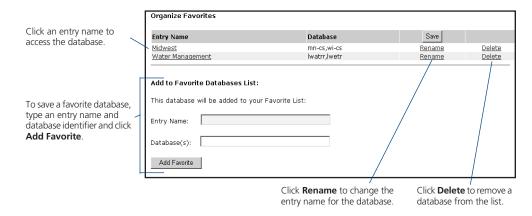
Complete these steps to save a favorite database:

- 1. Select **Add to Favorites** from the *Favorite Databases* drop-down list. The Add to Favorite Databases List page is displayed.
- 2. Type the identifiers for the databases you want to save in the *Database(s)* text box. For example, type txin-adc,txin-cs to save these databases for a multiple-database search. In the *Entry Name* text box, type a name to help you identify the databases. An entry name is required to save the databases.
- 3. Click **Add Favorite**. The entry name is displayed in the *Favorite Databases* drop-down list.

Add to Favorite Databases List: This database will be added to your Favorite List: Entry Name: Texas Insurance Database(s): TXIN-ADC, TXIN-CS Add Favorite

Organizing Favorite Databases

To rename or delete a favorite database, select **Organize Favorites** from the *Favorite Databases* drop-down list. The Organize Favorites page is displayed. You can also organize favorite databases at the tabbed Westlaw page.



Searching for Documents

Westlaw provides two search methods, Natural Language and Terms and Connectors, so you can search the way that is most effective for you. When you access a database, the Search page is displayed with your default search method selected. To select a different search method, click the appropriate hypertext link.

When you search using the Natural Language or Terms and Connectors search method in most Westlaw databases, several optional Smart Tools are available. These Smart Tools can catch typographical errors in your search and suggest related search terms and other databases that may help you retrieve additional relevant documents. See "Using Smart Tools to Refine Your Search" on page 26 for more information.

Selecting Default Search Options

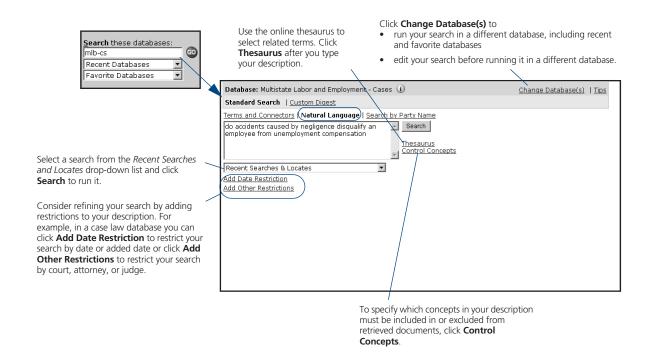
You can select Natural Language as your default search method at the Options–Search page. Choose **Options** from the *More* drop-down list on the toolbar and click the **Search** arrow. You can also set defaults for Terms and Connectors searches, for searches run in business and news databases, and for Smart Tools. See "Choosing Your Research Options" on page 59 for more information.

Searching with Natural Language

Natural Language is a search method that allows you to use plain English to retrieve relevant documents. Natural Language searching is available in most Westlaw databases.

Complete these steps to search for documents using Natural Language:

- 1. Formulate a description of your issue using terms that describe its main concepts.
- 2. Access a database: click a database name in the Westlaw Directory, or type up to 10 database identifiers, separated by commas or semicolons, in the *Search these databases* text box and click **GO**.
- 3. When the database Search page is displayed, click Natural Language, if it is not already selected.
- 4. Type a description of your issue in the text box and click Search.



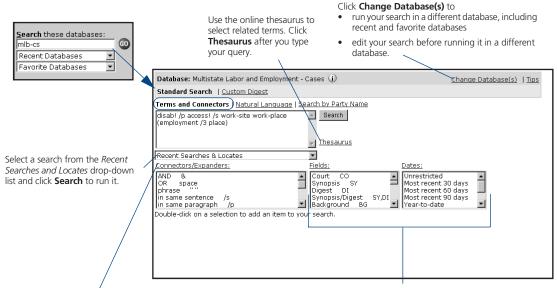
Searching with Terms and Connectors

Terms and Connectors searching allows you to enter a query that consists of key terms from your issue and connectors specifying the relationship between those terms. For example, you can specify that your terms appear in the same sentence or the same paragraph. Terms and Connectors searching is available in all Westlaw databases.

Note: To save your Terms and Connectors searches to run at a later date, create a WestClip entry. See "Creating a WestClip Entry for Your Current Terms and Connectors Search" on page 50.

Complete these steps to search for documents using Terms and Connectors:

- 1. Formulate your query by choosing search terms significant to your issue and deciding which connectors to place between your terms. Consider using alternative terms such as synonyms and antonyms. To retrieve variations of terms, use the root expander (!) and the universal character (*). To retrieve a phrase, place quotation marks (" ") around the phrase.
 - For more information about formatting a query, see "Formatting a Terms and Connectors Query" on page 11.
- 2. Access a database: click a database name in the Westlaw Directory, or type up to 10 database identifiers, separated by commas or semicolons, in the *Search these databases* text box and click **GO**.
- 3. When the database Search page is displayed, click Terms and Connectors, if it is not already selected.
- 4. Type your query in the text box and click **Search**.



Click **Connectors/Expanders** to view descriptions of connectors you can place between search terms and descriptions of the root expander and universal character, which you can use to retrieve variations of terms. Double-click an item in the *Connectors/Expanders* list box to add it to your query.

You can restrict all or part of your search to a specific field, such as the digest field, or to a specific date or range of dates. Double-click an item in the *Fields* or *Dates* list box to add it to your search. (If you add a field restriction in this manner, type your search terms inside the parentheses that are displayed in the text box.) Or, click **Fields** or **Dates** and type the appropriate date or terms in the text boxes.

To view a graphical breakdown of the fields in a case and a statute, see "Identifying Fields in Cases" on page 13 and "Identifying Fields in Statutes" on page 21.

Formatting a Terms and Connectors Query

Searching for Compound Words

A compound word may appear as one word, as a hyphenated word, or as two separate words. If your search term is a compound word, use its hyphenated form to retrieve all variations. For example,

Type	To retrieve
whistle-blow	whistleblow
	whistle-blow
	whistle blow

Searching for Abbreviations

Abbreviations may appear with or without periods or spaces. To retrieve the various forms of an abbreviation, enter it with periods and without spaces. For example,

Type	To retrieve
h.i.v.	H.I.V.
	H. I. V.
	HIV
	HIV

Using the Root Expander

Use the root expander (!) to retrieve words with variant endings. The root expander must always be placed at the end of a term. For example,

Туре	To retrieve
contribut!	contribute
	contributed
	contributor
	contributing
	contribution
	contributory

Note: Plurals and possessive forms are automatically retrieved without a root expander.

Using the Universal Character

Use the universal character (*) to represent one variable character. You can place the universal character anywhere in a term except at the beginning. For example,

Туре	To retrieve
gr*w	grew
	grow

Note: When you place one or more universal characters at the end of a term, you specify the maximum length of that term.

Using Connectors

Use connectors to specify the relationships that should exist between search terms in your retrieved documents. For example,

Туре	To search for documents that contain
& (and)	both terms
a space (or)	either term or both terms
/s	terms in the same sentence
/p	terms in the same paragraph
/n	terms within n terms of each other
	(where <i>n</i> is a number)
+n	the first term preceding the second by n
	terms (where <i>n</i> is a number)
+s	the first term preceding the second within
	the same sentence
" »	terms appearing in the same order as in
	the quotation marks
Type	To exclude documents that contain
% (but not)	the terms following the percent symbol
+s ""	the first term preceding the second by <i>n</i> terms (where <i>n</i> is a number) the first term preceding the second within the same sentence terms appearing in the same order as in the quotation marks To exclude documents that contain

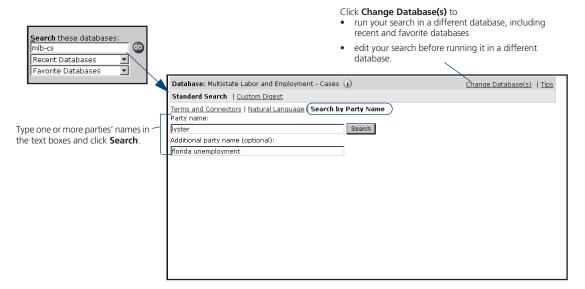
Searching Case Law Databases

In addition to using the Natural Language and Terms and Connectors search methods in case law databases, you can search by party name using a template if you know the parties involved in a case. You can also restrict your search by field or use West topic and key numbers to retrieve relevant cases that may not include your exact search terms.

Searching by Party Name

To retrieve a specific case when you know one or more parties' names, complete these steps:

- 1. Access a database: click a database name in the Westlaw Directory, or type up to 10 database identifiers, separated by commas or semicolons, in the *Search these databases* text box and click **GO**.
- 2. When the database Search page is displayed, click Search by Party Name.
- 3. Type one or more parties' names in the text boxes. For example, in the Multistate Labor and Employment–Cases database (MLB-CS), type lyster and florida unemployment in the text boxes to retrieve *Lyster v. Florida Unemployment Appeals Comm'n*, 826 So. 2d 482 (Fla. Dist. Ct. App. 2002).
- 4. Click Search.



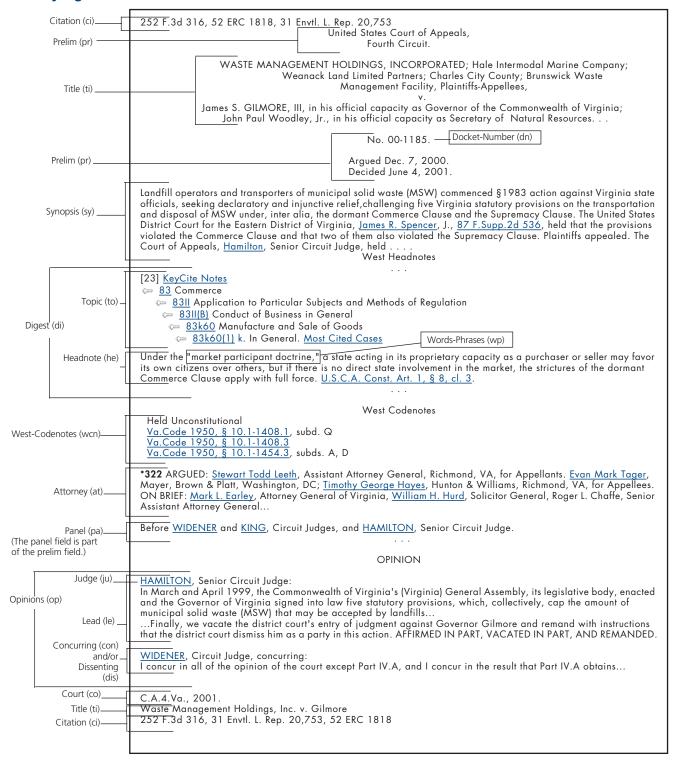
Restricting Your Search by Field

Almost all documents on Westlaw are composed of several parts called *fields*. In a case law document, for example, the names of the parties, the name of the judge, and the names of the attorneys are each considered a separate field. Other fields, including the synopsis, topic, headnote, and digest fields, contain exclusive West editorial enhancements.

Rather than searching entire documents, you can restrict your search to one or more fields. Doing so saves searching and browsing time and makes your search more efficient. You can use the tools on the Search page to add field restrictions to your Natural Language and Terms and Connectors searches; see "Searching with Natural Language" on page 9 and "Searching with Terms and Connectors" on page 10. Alternatively, you can type the field abbreviation in the text box at the Search page, followed immediately by the terms you want included in the field restriction enclosed in parentheses. For example, to retrieve cases dealing with retaliation against whistle-blowers, you could restrict your search to the synopsis (sy) and digest (di) fields by typing sy,di(whistle-blow! /p retaliat!).

To view a graphical breakdown of the fields in a case, see "Identifying Fields in Cases" on page 13.

Identifying Fields in Cases

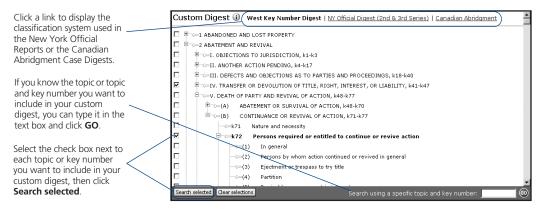


Using the Custom Digest to Retrieve Cases

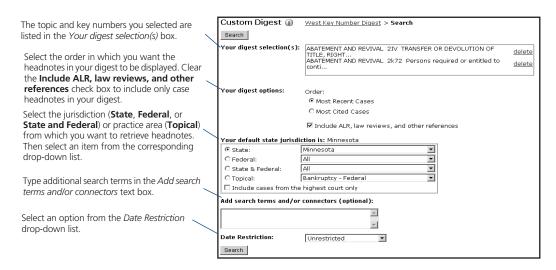
Every legal issue in a case published by West is identified and summarized in a headnote. Each headnote is then classified under one or more topics and key numbers. The complete topic and key number outline used by West attorney-editors to classify headnotes is available in westlaw.com in the Custom Digest service. You can use the Custom Digest to find topic and key numbers related to your issue and to retrieve cases with headnotes classified under those topic and key numbers.

To use the Custom Digest, complete these steps:

1. Choose **Key Numbers** and **Digest** from the *More* drop-down list on the toolbar to display the topic and key number outline.



- 2. Click the plus and minus symbols to browse the outline.
- 3. Select the check box next to each topic or key number you want to include in your custom digest, then click **Search** selected. The Custom Digest search page is displayed.

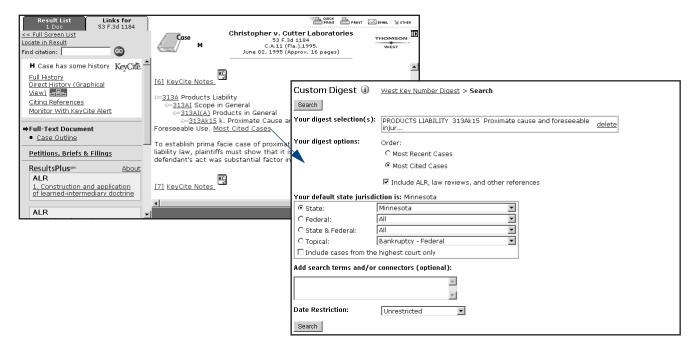


- 4. If desired, select a different jurisdiction (your home jurisdiction is selected by default) or a date restriction, add search terms, or change the order in which cases in your custom digest are displayed (the default is reverse chronological order).
- 5. Click **Search**. A list of all topic and key numbers included in your custom digest is displayed in the left frame. The headnotes classified under the first topic and key number in the list are displayed in the right frame.

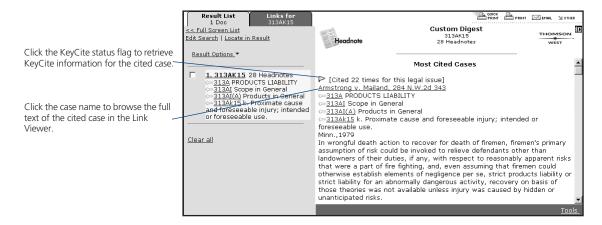
Using Most Cited Cases

The Most Cited Cases feature allows you to create a custom digest for a topic and key number in a case you are viewing. You will retrieve a single document containing a list of cases with headnotes classified under that topic and key number. The cases cited most often for the point of law represented by the topic and key number are listed first. To view a Most Cited Cases list from a displayed case, complete these steps:

- 1. Click **Most Cited Cases** in a headnote classification hierarchy in the case. The Custom Digest search page is displayed.
- 2. If desired, select a different jurisdiction (your home jurisdiction is selected by default), restrict your result by date, add search terms, or change the order in which the cases in your result will be listed (the default order is to list cases in the order of citation frequency, from most cited to least cited).



3. Click **Search**. A single document containing a list of cited cases along with the relevant headnotes is displayed in the right frame.

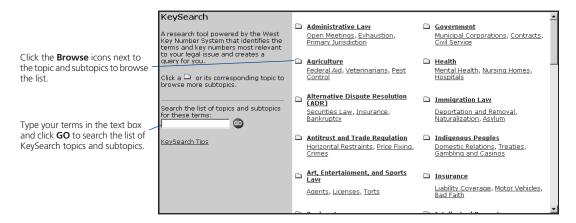


Using KeySearch to Retrieve Cases

KeySearch is a tool powered by the West Key Number System that identifies key numbers and terms related to your legal issue and runs a query created by a West attorney-editor for you. KeySearch retrieves documents that contain key numbers, such as cases with West headnotes, as well as documents that don't contain key numbers, such as law reviews and cases without West headnotes. For a complete discussion of KeySearch, download a free copy of *Using KeySearch in westlaw.com*, Material #40249052, at west.thomson.com/westlaw/guides.

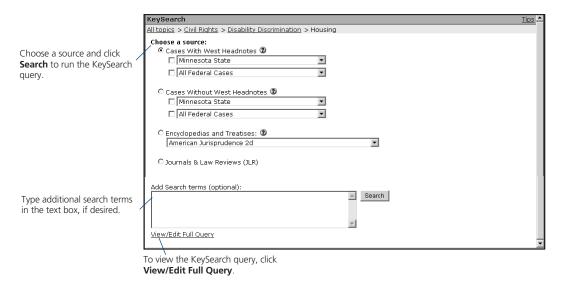
Selecting a Topic

Click **KeySearch** on the toolbar to access KeySearch, then browse the list of topics and subtopics in the right frame by clicking the **Browse** icons (). When you see a topic or subtopic related to your issue, select it by clicking the **Search** all of ... link at the top of the page or by clicking the **Search** icon () next to it. You can also search the list of KeySearch topics and subtopics for specific terms by typing the terms in the text box in the left frame and clicking **GO**.



Letting KeySearch Provide a Query for You

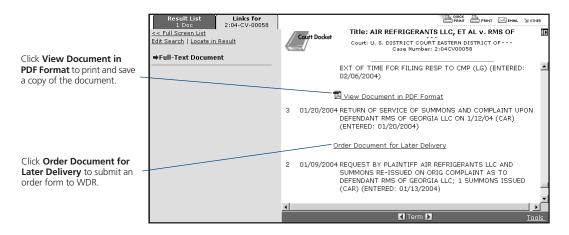
Once you've selected a topic or subtopic to search, choose the source you want to retrieve documents from and, if desired, type additional search terms in the *Add search terms* text box. KeySearch provides a query for you based on the topic or subtopic and source you selected and on any search terms you entered in the *Add search terms* text box. Click **Search** to run the KeySearch query.



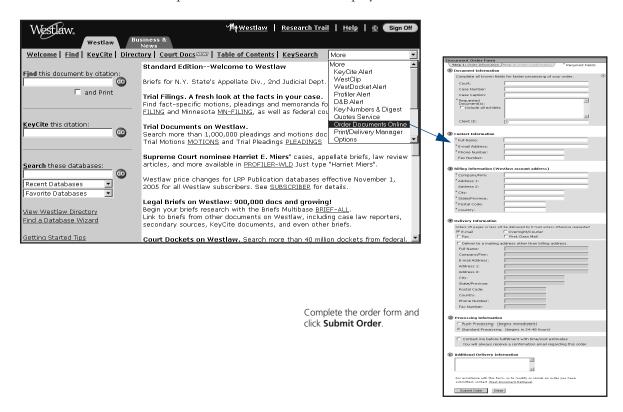
Ordering Court Documents

When you retrieve a docket from a Dockets database, you can order the court documents listed on the docket by completing an online form and submitting it to West Document Retrieval (WDR). Some documents may also be available for immediate downloading in PDF.

To view a PDF of a court document, when available, click View Document in PDF Format under the docket entry. To order a court document, click Order a Document for Later Delivery under the docket entry. Complete the order form that is displayed and click Submit Order.



You can also order court documents without retrieving the docket by choosing **Order Documents Online** from the *More* drop-down list on the toolbar. Complete the order form that is displayed and click **Submit Order**.



Using WestDocket Alert

WestDocket Alert provides you with up-to-date court docket information for civil and criminal cases from most federal courts across the United States and for selected state courts. Use WestDocket Alert to conduct background checks that uncover charges, convictions, or repeat offense patterns; discover the litigation history of adverse parties or prospective clients; and manage your cases by tracking case status and fee and payment records.

A court docket retrieved using WestDocket Alert typically provides the names of the parties and their attorneys, the case number, the name of the presiding judge, a list of documents on file, and the schedule of proceedings and appearances.

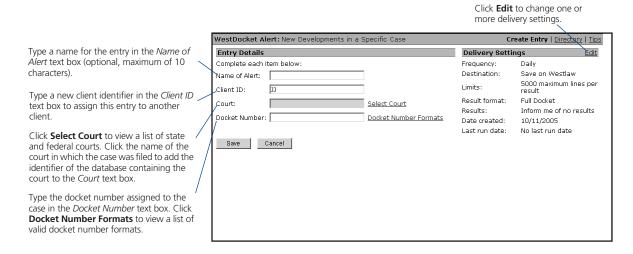
Selecting Default WestDocket Alert Options

You can save time by selecting the default content and a default delivery destination for your WestDocket Alert entries at the Options–Alerts page. Choose **Options** from the *More* drop-down list on the toolbar and click the **Alerts** arrow. See "Choosing Your Research Options" on page 59 for more information.

Creating an Entry for Case Updates

To be notified when new developments occur in a case, complete these steps:

- 1. Choose **WestDocket** Alert from the *More* drop-down list on the toolbar.
- 2. Click Create Entry, then select Receive an alert when there are new developments in a specific case and click GO. Complete the WestDocket Alert: New Developments in a Specific Case page, as shown below.

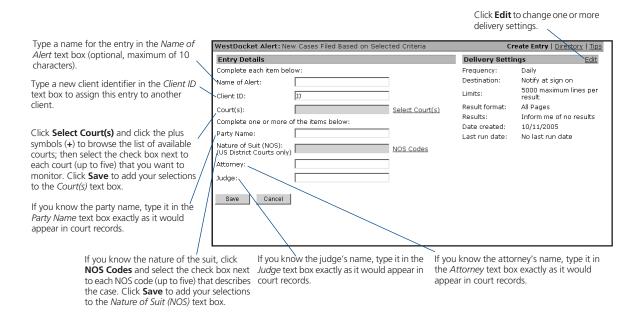


3. Click Save. A list of cases with docket numbers matching your entry is displayed. Click a hypertext link to save the entry in the WestDocket Alert Directory. To view or change the completed entry, click the entry name in the directory.

Creating an Entry for New Cases

To be notified when new cases are filed, complete these steps:

- 1. Choose **WestDocket Alert** from the *More* drop-down list on the toolbar.
- 2. Click Create Entry, then select Receive an alert when new cases are filed and click GO. Complete the WestDocket Alert: New Cases Filed Based on Selected Criteria page, as shown on the next page.
- 3. Click **Save** to save the entry in the WestDocket Alert Directory. To view or change the completed entry, click the entry name in the WestDocket Alert Directory.



Creating an Entry for Your Current Dockets Result

After running a search in a Dockets database, create a WestDocket Alert entry for the case docket you are viewing by completing these steps:

- 1. Click **Track this Docket** in the right frame. The WestDocket Alert: New Developments in a Specific Case page, as shown on the previous page, is displayed with the court and docket number entered for you.
- 2. Under Entry Details, type a name for the entry in the Name of Alert text box.
- 3. The client identifier for the current research session is automatically displayed in the *Client ID* text box. Type a new client identifier to assign this entry to another client.
- 4. Click Edit to change one or more delivery settings.
- 5. Click Save. A list of cases with docket numbers matching your entry is displayed. Click a hypertext link to save the entry in the WestDocket Alert Directory. To view or change the completed entry, click the entry name in the directory.

Managing Entries in the WestDocket Alert Directory

WestDocket Alert entries are saved in the WestDocket Alert Directory. To access the directory, choose **WestDocket Alert** from the *More* drop-down list. All entries are displayed in the order you saved them. Use the directory to manage your entries:

- To run an entry at any time, click **Run** next to the entry.
- To modify an entry, click the name of the entry.
- To remove an entry from the directory, click Delete next to the entry.

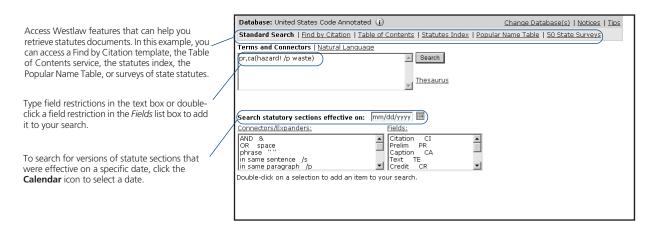
Searching Statutes Databases

In addition to searching the full text of statutes using the Terms and Connectors or the Natural Language search method, you can restrict your search by field or to prior versions of statutes that were effective on a specific date (in some databases). You can also use the Table of Contents service, the statutes index, and the Popular Name Table to retrieve statutes documents.

Restricting Your Search by Field

The two most useful fields to search in statutes databases are the prelim (pr) and caption (ca) fields, which contain the major headings and a description for each section. You can use the tools on the database Search page to add field restrictions to your searches; see "Searching with Natural Language" on page 9 and "Searching with Terms and Connectors" on page 10. Alternatively, you can type the field abbreviation in the text box, followed immediately by the terms you want included in the field restriction enclosed in parentheses. For example, to retrieve statutes on hazardous waste, you could type the following Terms and Connectors query: pr,ca(hazard! /p waste).

To view a graphical breakdown of the fields in a statute, see "Identifying Fields in Statutes" on page 21.

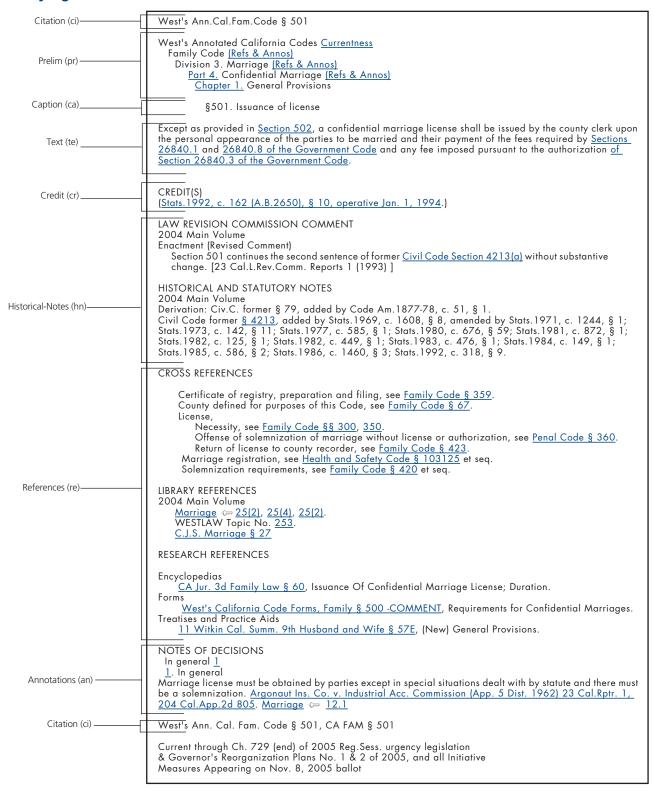


Retrieving Prior Versions of Statutes

You can run a search in the following databases for prior versions of statute sections that were effective on a specific date: United States Code Annotated (USCA), New York Statutes–Annotated (NY-ST-ANN), California Statutes–Annotated (CA-ST-ANN), Texas Statutes–Annotated (TX-ST-ANN), and New Jersey Statutes–Annotated (NJ-ST-ANN).

- 1. Access the USCA, CA-ST-ANN, NY-ST-ANN, TX-ST-ANN, or NJ-ST-ANN database. At the Search page, type your search in the text box.
- 2. Type a date in the Search statutory sections effective on text box, or click the Calendar icon and select a date.
- 3. Click Search. The versions of the statute sections that were effective on the date you selected are displayed.
- 4. Click a citation to view the full text of a statute section.

Identifying Fields in Statutes



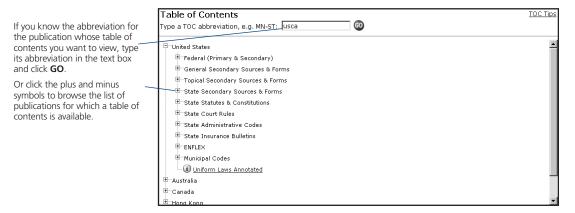
Using the Table of Contents Service

The Table of Contents (TOC) service contains the tables of contents for publications such as *Code of Federal Regulations* (CFR); USCA; *Uniform Laws Annotated*; state statutes, court rules and administrative materials; municipal codes; U.K. statutes and statutory instruments; and treatises and practice guides. The Table of Contents service allows you to view a document in the context of the sections surrounding it and to retrieve related sections.

Accessing the Table of Contents for a Publication

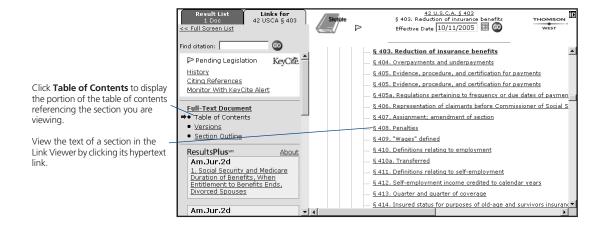
To access a table of contents, click **Table of Contents** on the toolbar. If you know the publication abbreviation, e.g., USCA, type it in the text box and click **GO**. If you do not know the abbreviation, click the plus and minus symbols to browse the list of available publications. To view the table of contents for a publication in the list, e.g., *United States Code Annotated*, click its hypertext link.

Note: You can also access the table of contents at a database Search page by clicking **Table of Contents** at the top of the page.



Accessing the Table of Contents from a Document

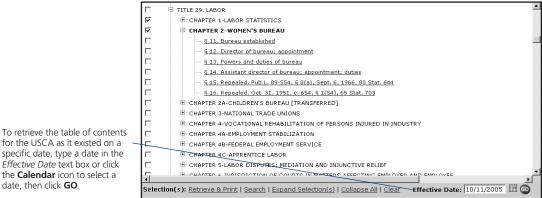
To access a publication's table of contents while viewing a document, click **Table of Contents** on the Links tab. The portion of the table of contents that references the document and the documents surrounding it is displayed in the right frame. Click a hypertext link to view the text of a document in the Link Viewer. You can also browse the table of contents by clicking the plus and minus symbols.



Accessing the Table of Contents for Prior Versions of Statutes

The table of contents for the USCA and California, New York, New Jersey, and Texas statutes can be displayed as it existed on a particular date.

- 1. Access the table of contents for the USCA, or for California, New York, New Jersey, or Texas statutes from the Table of Contents service, a database Search page, or a displayed document.
- Type a date in the *Effective Date* text box or select a date by clicking the Calendar icon, then click GO. The table of contents as it existed on the date you selected is displayed.



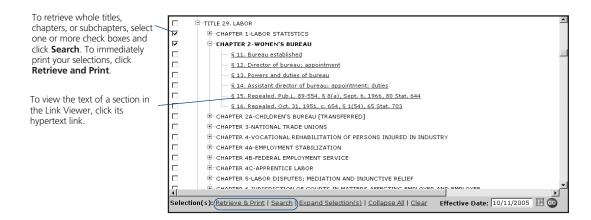
for the USCA as it existed on a specific date, type a date in the Effective Date text box or click the Calendar icon to select a date, then click GO.

Retrieving Documents Using the Table of Contents

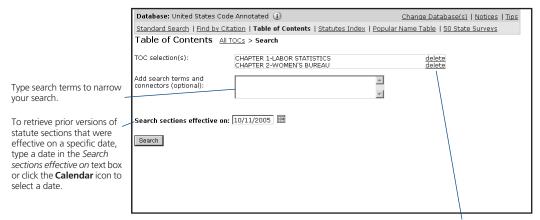
There are two ways to retrieve documents using the Table of Contents service. To retrieve a specific section of a document, click its hypertext link in the table of contents. The section is displayed in the Link Viewer.

To retrieve more than one section or whole titles, chapters, or subchapters, use the Table of Contents search feature by completing these steps:

- 1. While viewing the table of contents, select the check boxes next to the titles, chapters, subchapters, or sections you want to retrieve.
- 2. Click Search and go to step 3, or click Retrieve and Print to print the documents you selected immediately after they are retrieved.



- 3. If you clicked **Search** in step 2, your selections are listed in the *TOC selection(s)* box. Click **delete** to remove a selection from the list.
- 4. If you want to retrieve only those sections that contain specific terms, type a term or terms in the *Add search terms* and connectors text box. Use connectors to specify the relationship between terms. See "Formatting a Terms and Connectors Query" on page 11 for a list of connectors.
- 5. Click Search to retrieve the documents you selected.

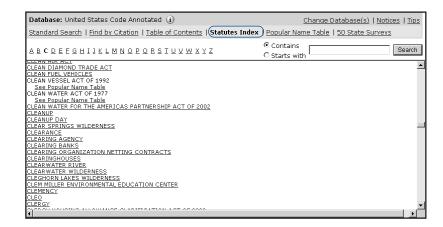


To remove a selection, click **delete**.

Using the Statutes Index

To browse the alphabetical index for a statutes database, click **Statutes Index** at the top of the Search page. Then click the hypertext links and the plus and minus symbols until you see a section that interests you. To view the full text of the section, click its citation. You can also search the index for specific terms by using the Search feature.

Note: You can also access a statutes index by choosing Statutes Index from the More drop-down list on the toolbar.

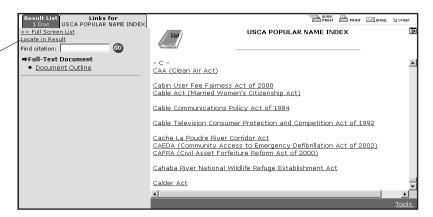


Using the Popular Name Table

When you know the popular name of an act, you can use the Popular Name Table to retrieve all statutory sections under which the act was codified. After accessing a statutes database, click **Popular Name Table** at the top of the Search page. Then browse the alphabetical list or use the Locate feature to search for the name of the act. To see all statutory sections under which the act was codified, click the act's name.

You can also access the Popular Name Table while browsing the statutory index. Click See Popular Name Table under the name of an act.

Click **Locate in Result** to search for an act's name. Then click the right **Term** arrow to jump to the listing in the Popular Name Table.



Viewing the Result List

The citations of documents retrieved by your search are displayed in the result list. In case law, statutes, regulations, analytical, law review, and selected news and business information databases, the result list includes your search terms and surrounding text for each document in a Terms and Connectors search result or the best portion of each document in a Natural Language search result.

From the result list you can edit your search, print the result list or selected documents, or link to additional resources when ResultsPlus information is displayed.

Selecting Default Result List Options

You can change the look of the result list at the Options–Result List Display page. Choose **Options** from the *More* drop-down list on the toolbar and click the **Result List Display** arrow. You can show or hide search terms and surrounding document text or the best portion and select the number of citations to display in the result list. See "Choosing Your Research Options" on page 59 for more information.

Using Smart Tools to Refine Your Search

Smart Tools are available for most Westlaw database searches when you use the Natural Language or Terms and Connectors search method. With Smart Tools you can

- run an alternative search when Westlaw identifies spelling, typographical, or usage errors in your search
- add related terms to your search or Locate request
- rerun your search in larger, more comprehensive databases

You can turn off Smart Tools at the Options–Search page. Choose **Options** from the *More* drop-down list on the toolbar and click the **Search** arrow. Then clear the check boxes in the *Smart Tools* section.

Running a Did You Mean Search

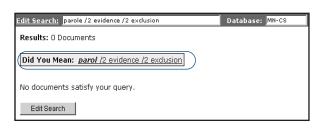
Westlaw identifies misspellings of common terms, legal terms, and legal acronyms, as well as terms used incorrectly in a legal context, and displays a new search that you can run.

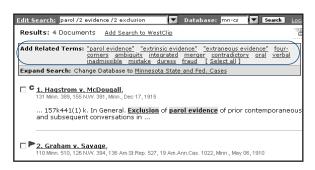
When a *Did You Mean* search is displayed, click its hypertext link to run it. If you are using transactional pricing, you will be charged for an additional search.

Adding Related Terms

After you run a search or Locate request, legal synonyms for key terms in your search may be displayed in the *Add Related Terms* section at the top of the result list.

To rerun your search using one or more related terms, click a term to add it to your search, or click **Select all** to add all related terms to your search. At the Search page, notice that your search has been automatically modified to include the related terms you selected. By default, a space (the OR connector) separates related terms. Click **Search** to run the new search. If you are using transactional pricing, you will be charged for an additional search.





Changing Databases

When a search retrieves fewer than five documents, Westlaw may suggest larger, more comprehensive databases in which to run your search in the *Expand Search* section at the top of the result list. Click a database name to display the Search page for the database.

Click **Search** to run the search in the database you selected. If you are using transactional pricing, you will be charged for an additional search.



Editing Your Search

The current search and the database identifiers are displayed at the top of the result list, as shown below. To revise your search or to run it in a different database, click **Edit Search** or type your changes in the text boxes and click **Search**. You can also select a recent search or a recent database by clicking the arrow next to the appropriate text box.

Using the Result Options Menu

Click **Result Options** at the bottom of the result list and choose an option from the menu that is displayed to create a WestClip entry for your current Terms and Connectors search (see "Creating a WestClip Entry for Your Current Terms and Connectors Search" on page 50 for more information), show or hide search terms and surrounding document text in Terms and Connectors search results or the best portion in Natural Language search results, view a search summary, or go to a specific item in the result list.

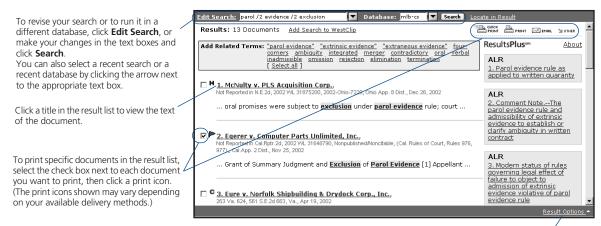
Viewing the Full Text of a Document

When you click a title in the result list, the full text of the document is displayed in the right frame. The left frame contains the Result List tab and the Links tab. The Result List tab displays the result list while the Links tab displays links to related information for the current document.

Printing the Result List or Selected Documents

To print the result list, click a print icon in the upper-right corner. To print specific documents in the result list, select the check box next to each document you want to print, then click a print icon.

Note: ResultsPlus information is not printed when you print the result list.



Click **Result Options** to create a WestClip entry for your current Terms and Connectors search, show or hide search terms and surrounding document text in Terms and Connectors search results or the best portion in Natural Language search results, view a search summary, or go to a specific item in the result list.

Using ResultsPlus to Access Additional Resources

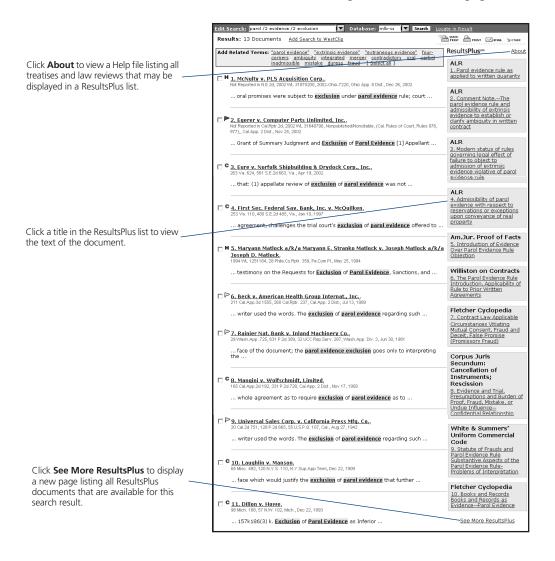
When you search a case law, statutes, regulations, or analytical database, Westlaw automatically creates a ResultsPlus list—a list of additional documents and West topic and key numbers that have a high statistical likelihood of matching the concepts in your search.

Based on your search and the documents retrieved, ResultsPlus may display links to documents from American Law Reports (ALR) and American Jurisprudence 2d (AMJUR) and selected law review and treatise databases, briefs, and West topic and key number references.

Note: West topic and key number references are not displayed for multiple-database searches.

Click a document title in the ResultsPlus list to view the full text of the document, or click a topic and key number reference to retrieve a document containing headnotes from cases classified under that topic and key number. To return to the result list, click **Full Screen List** on the Result List tab or the Links tab.

To view all ResultsPlus documents related to your search on a new page, click See More ResultsPlus at the bottom of the ResultsPlus list. To return to the result list, click Return to Search Result at the top of the ResultsPlus page.



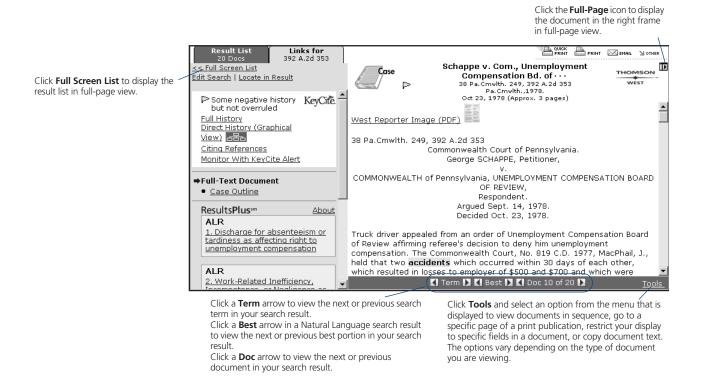
Browsing Documents in a Result

Documents in a search result contain highlighted search terms for easy browsing and hypertext links to cited documents. The Links tab displays KeyCite information and additional references for the document, and the Locate feature allows you to search the documents in your result for additional key terms.

Using Navigation Features

Navigation features in a search result allow you to easily browse your full-text documents:

- Search terms are highlighted in yellow so you can quickly scan your documents. Term arrows let you view the next or previous occurrence of the search terms in your search result.
- Best sections in a Natural Language search result are highlighted in red so you can easily view the portion of each document that most closely matches the concepts in your search. Best arrows let you view the next or previous best portions in your search result.
- Document (Doc) arrows let you view the next or previous document in your search result.
- The Tools menu has options for viewing documents in sequence, going to a specific page of a print publication, restricting your display to specific fields in a document, or copying document text. The options vary depending on the type of document you are viewing.
- The Full-Page () icon hides the Links tab and the Result List tab so the document is displayed in full-page view. The Split-Page () icon shows the Links tab and the Result List tab alongside the document, as shown below.



Using the Links Tab to Access Related Information

Click a link on the Links tab to display the related information in the right frame. The Links tab for a case law document may include links to KeyCite history and citing references, its Table of Authorities result, ResultsPlus documents, briefs and other court documents, and the West topic and key numbers assigned to the headnotes in the case. The Links tab for a statutes document may include links to KeyCite history and citing references, prior versions of the statute, notes of decisions, legislative history, and other materials to help you interpret the statute.

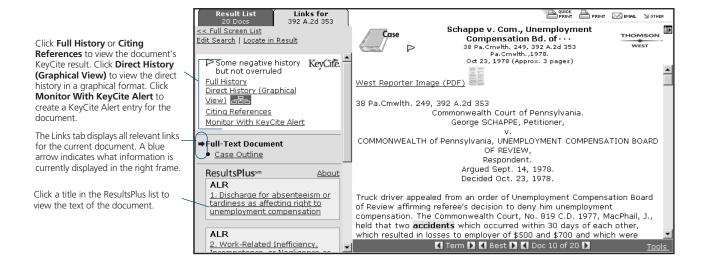
Viewing KeyCite Information

KeyCite information, including a description of the KeyCite status flag, is displayed on the Links tab. Click History (or Full History) or Citing References to view the document's KeyCite result in the right frame. Click Monitor With KeyCite Alert to create a KeyCite Alert entry for the document. See "Checking Citations in KeyCite" on page 37 for more information about KeyCite.

Viewing ResultsPlus Documents

When you are browsing the documents in a case law, statute, regulation, or analytical result, you may see ResultsPlus information on the Links tab in addition to the ResultsPlus information displayed next to the result list. The Links tab may list up to three ResultsPlus sources, which are related to the document you are viewing.

Click a title in the ResultsPlus list to view the full text of the document. To return to your result, click your browser's **Back** button.



Viewing a Prior Version of a Statute

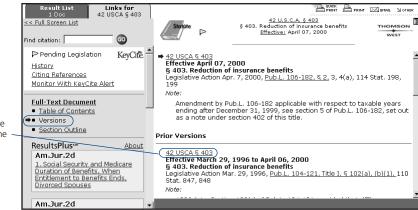
You can retrieve prior versions of statute sections, including renumbered sections, for the following jurisdictions:

- New York, California, New Jersey, and Texas, with coverage extending back to January 1, 1999
- United States, with coverage extending back to January 1, 1996

Also in these jurisdictions, you can view the date on which a future version of a statute will take effect and the date on which the current version will lapse.

After you retrieve a current statute section, complete these steps to view prior versions of the section:

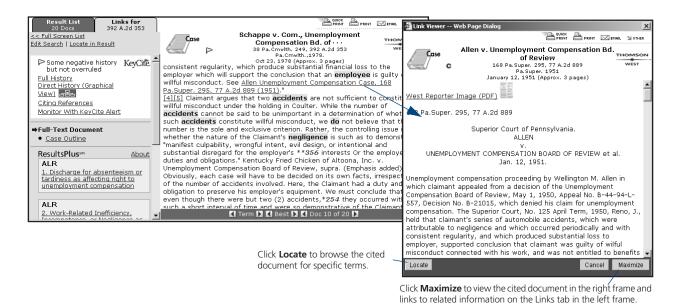
- 1. While the document is displayed in split-page view, click **Versions** on the Links tab. A list of prior versions is displayed.
- 2. Click the statute citation immediately above a particular effective date to view the full text of the section as it existed on that date.



Click the statute citation to view the text of the section as it existed on the effective date.

Previewing Cited Documents in the Link Viewer

Hypertext links allow you to jump from a citation in the document you are viewing to the full text of the cited document. Simply click the hypertext link, and the full text of the document is displayed in the Link Viewer. You can browse the document for particular terms using Locate and print or download the document from the Link Viewer.



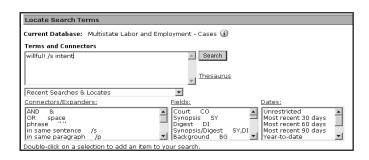
Locating Specific Terms

Locate allows you to browse the documents in your search result or a cited document displayed in the Link Viewer for particular terms, whether or not the terms appear in your original description or query.

To use Locate, complete these steps:

- 1. Click Locate in Result at the top of the Links tab, the Result List tab, or the result list. Or click Locate in the Link Viewer.
- 2. Type a Terms and Connectors query in the text box or select a search from the *Recent Searches and Locates* drop-down list.
- 3. Click Search. The first document in your search result that contains your Locate terms is displayed.
- 4. To view the Locate terms, which are highlighted in each document, click the Term arrows.

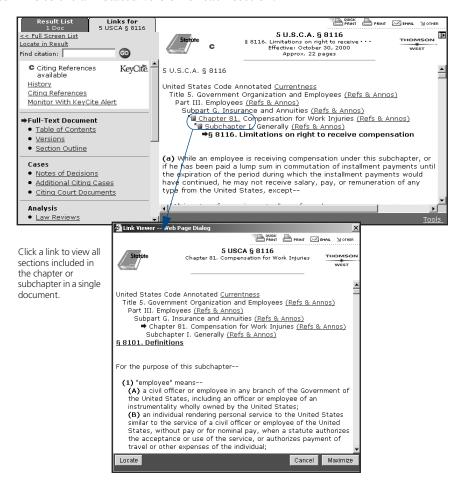
To cancel your Locate request, click Cancel Locate.



Browsing Multiple Sections of a Statute in a Single Document

While viewing a specific section of a statute, you can click a link in the prelim field to view all sections included in the chapter, subchapter, or part containing that section. The sections will be displayed as a single document in the Link Viewer. This document will include the full text of all the sections without annotations.

Click **Maximize** in the Link Viewer to view the document in the right frame and related information on the Links tab in the left frame. The document includes links to the annotated version of each section.



Using Westlaw Profiler

Available exclusively in westlaw.com, Westlaw Profiler provides you with profiles of attorneys, judges, and expert witnesses, and a list of published cases, jury trials, and settlements in which they have participated, as well as briefs and articles they have written.

Accessing Profiles

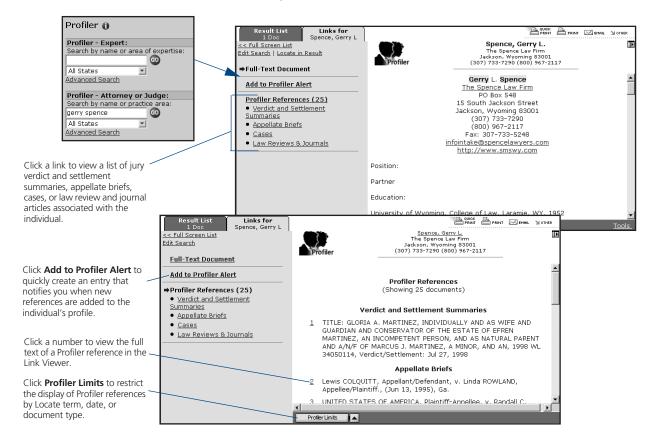
To access the profile of an attorney, judge, or expert witness, click his or her name in a document.

Searching for Profiles

To search for a profile of an attorney, judge, or expert witness, complete these steps:

- 1. Choose **Profiler** from the *More* drop-down list on the toolbar.
- 2. In the *Profiler–Expert* or *Profiler–Attorney or Judge* text box in the left frame, type a name, e.g., **gerry spence**, and select a state, if desired, from the corresponding drop-down list. Then click **GO**.
- 3. Click a number in the result list to display the profile.
- 4. Under *Profiler References* on the Links tab, click a link to view a list of jury verdict and settlement summaries, appellate briefs, cases, or law review and journal articles associated with the attorney, judge, or expert witness. Or click **Profiler References** to view a list of all documents.

To view the full text of a document in the Link Viewer, click the number to the left of its citation.



Click **Edit** to change one or

Accessing Profiler Databases

To access a Profiler database—Profiles of Attorneys and Judges (PROFILER-WLD), Profiles of Expert Witnesses (PROFILER-EW), or Profiles of Attorneys, Judges, and Expert Witnesses (PROFILER-ALL)—type its database identifier in the *Search these databases* text box and click GO.

Monitoring Profiles with Profiler Alert

Profiler Alert is a service that monitors an attorney's, judge's, or expert witness' profile and notifies you when new references are added to it.

Selecting Default Profiler Alert Options

You can save time by selecting the default delivery destination for your Profiler Alert entries at the Options–Alerts page. Choose **Options** from the *More* drop-down list on the toolbar and click the **Alerts** arrow. See "Choosing Your Research Options" on page 59 for more information.

Creating a Profiler Alert Entry for the Profile You Are Viewing

To set up a Profiler Alert entry for the profile you are viewing, complete these steps:

- 1. Click **Add to Profiler Alert** on the Links tab. The Profiler Alert: Complete Profile Entry page is displayed, as shown below.
- 2. Under Entry Details, type a name for the entry, if desired, in the Name of alert text box.
- 3. The client identifier for the current research session is automatically displayed in the *Client ID* text box. Type a new client identifier to assign this entry to another client.
- 4. If you want your entry to retrieve only documents that contain specific terms, type those terms in the *Additional* search terms text box.
- 5. If you do not want your entry to monitor all document types, clear the check boxes next to the document types in the *Include* list that you do not want monitored.
- 6. Click Edit to change one or more delivery settings.
- 7. Click **Save** to save the entry in the Profiler Alert Directory. To view or change the entry, click the number next to the entry name in the directory.

more delivery settings. Profiler Alert: Complete Profile Entry (i ectory | Tip: Type a name for the entry in the Name of **Delivery Settings Entry Details** alert text box (optional, maximum of 10 Name of alert: Frequency: Daily Destination E-mail Πī Client ID: 50 maximum documents per result Type a new client identifier in the Client ID Limits: Spence, Gerry L text box to assign this entry to another Results: Inform me of no results Additional search terms: [(optional) Cite list only 11/09/2005 Date created: Include If you want your entry to retrieve only Last run date: No last run date ✓ Dockets documents that contain specific terms, type End date: 11/09/2006 ☑ Trial Depositions and Discovery the terms in the Additional search terms text ✓ Verdict and Settlement Summaries ☑ Appellate Petitions, Motions and Filings ☑ Appellate Briefs ☑ Joint Appendices Select the documents to be monitored by ☑ Oral Arguments your entry. At least one check box must be ☑ Cases selected CLE's ☑ Law Reviews & Journals ✓ WLD Articles ☑ Andrews ☑ Directories Save Cancel

Creating a Profiler Alert Entry for Any Profile

To create a Profiler Alert entry, complete these steps:

- 1. Choose **Profiler Alert** from the *More* drop-down list on the toolbar.
- 2. Click Create Entry.
- 3. Type a name, e.g., gerry spence, in the *First and last name* text box.
- 4. Select a state, if desired, from the *State of residence* drop-down list.
- 5. Click Continue. A list of names matching your request is displayed.
- 6. Click the number next to the name of the person you want to monitor. Then complete the Profiler Alert: Complete Profile Entry page, as shown above.
- 7. Click **Save** to save the entry in the Profiler Alert Directory.

Managing Entries in the Profiler Alert Directory

Profiler Alert entries are saved in the Profiler Alert Directory. To access the directory, choose **Profiler Alert** from the *More* drop-down list. All entries are displayed in the order you saved them.

Use the Profiler Alert Directory to manage your entries:

- To modify an entry, click the number next to the name of the entry.
- To remove an entry from the directory, click **Delete** next to the entry.

Checking Citations in KeyCite

You can use KeyCite, the citation research service from West, to help you determine whether a case, statute, administrative decision, or regulation is good law and to retrieve citing references. KeyCite covers every case in West's National Reporter System, more than 1 million unpublished cases, administrative decisions from selected state and federal agencies, the USCA, the CFR, statutes from all 50 states, and regulations from selected states. KeyCite also covers *American Law Reports* (ALR), hundreds of law reviews, and patents issued by the U.S. Patent and Trademark Office. For an in-depth discussion of KeyCite, download a free copy of *Using KeyCite in westlaw.com*, Material #40433345, at west.thomson.com/westlaw/guides.

Accessing KeyCite

Access KeyCite using one of the following methods:

- Type a citation in the *KeyCite this citation* text box at the tabbed Westlaw page and click **GO**.
- Click KeyCite on the toolbar to display the KeyCite page. Then type a citation in the KeyCite this citation text box and click GO.
- Click the KeyCite status flag in a document or next to a document's citation.
- Click History (or Full History) or Citing References on the Links tab.

KeyCite Status Flags

A KeyCite status flag in a document or next to a document's citation lets you immediately know the status of the case, administrative decision, statute, regulation, or patent.

Red Flag

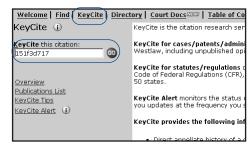
A red flag indicates that the

- case or administrative decision is no longer good law for at least one of the points of law it contains.
- statute or regulation has been amended by a recent session law or rule, repealed, superseded, or held unconstitutional or preempted in whole or in part.
- patent has been held to be invalid in whole or in part, both invalid and not infringed, or unenforceable due to the patentee's inequitable conduct.

Yellow Flag

A vellow flag indicates that the

- case or administrative decision has some negative history but hasn't been reversed or overruled.
- statute has been renumbered or transferred by a recent session law; that an uncodified session law or pending legislation affecting the statute is available (statutes merely referenced, i.e., mentioned, are not marked with a yellow flag); that the regulation has been reinstated, corrected, or confirmed; that the statute or regulation was limited on constitutional or preemption grounds or its validity was otherwise called into doubt; or that a prior version of the statute or regulation received negative treatment from a court.
- patent has been held to be not infringed or both valid and not infringed.





Blue H

A blue H indicates that the

- case or administrative decision has some history.
- patent has been held to be infringed, valid in whole or in part, or both valid and infringed or that the meaning of terms within the patent have been construed.

Green C

A green C indicates that the

- case or administrative decision has citing references but no direct history or negative citing references.
- statute or regulation has citing references.
- patent has citing references.

Selecting Default KeyCite Options

Select the default display for your KeyCite results at the Options–KeyCite page. Choose **Options** from the *More* dropdown list on the toolbar and click the **KeyCite** arrow. See "Choosing Your Research Options" on page 59 for more information.

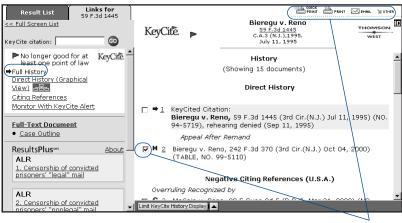
Viewing the History of a Case

To view the history of a displayed case, click **Full History** on the Links tab. The case history is displayed in the right frame.

Case history is divided into the following categories:

- Direct History traces your case through the appellate process and includes both prior and subsequent history.
- Negative Citing References lists cases outside the direct appellate line that may have a negative impact on the precedential value of your case.
- Related References lists cases that involve the same parties and facts as your case, whether or not the legal issues are the same.

Case history also includes links to related court documents, such as briefs, petitions, motions, and filings. To print the full text of documents in the result, select the check box next to each document you want to print and click a print icon.



To print the full text of a document, select the check box next to the document and click a print icon.

(The print icons shown may vary depending on your available delivery methods.)

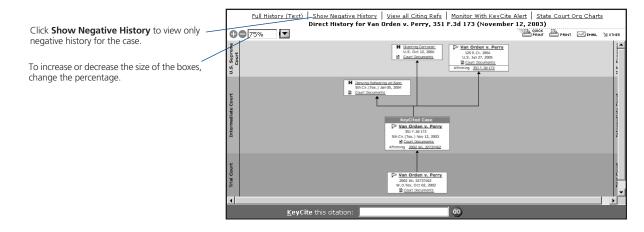
Displaying the Direct History of a Case in Graphical View

The direct history of a case can be displayed in an easy-to-read graphical view that shows each court decision at the appropriate trial or appellate level (U.S. Supreme Court, State High Court, Intermediate Court, or Trial Court). Arrows further clarify the route of the case through the courts.

To display the graphical view of direct history, click **Direct History** (**Graphical View**) on the Links tab while viewing a case or its KeyCite result. To print the graphical view of direct history, click a print icon.

- To increase or decrease the size of all boxes, change the percentage in the drop-down list in the upper-left corner.
- To enlarge a single box, move your pointer over the box.
- To view the full text of a case, click its title in the box.
- To view related court documents, such as motions, pleadings, and briefs, click Court Documents in the box.

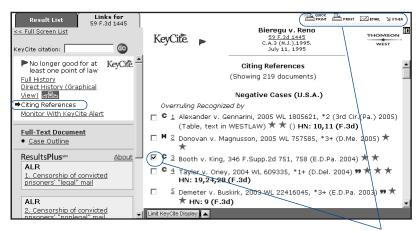
Click **Show Negative History** at the top of the graphical view to display only negative history. To display the text version of the full KeyCite history, click **Full History** (**Text**).



Viewing Citing References for a Case

To view a list of cases, administrative materials, secondary sources, and briefs and other court documents that cite your case, click Citing References on the Links tab. Negative citing cases are listed first; the remaining cases are listed according to depth of treatment they give your case. Secondary sources and briefs and other court documents are listed last.

To print the full text of citing documents, select the check box next to each document you want to print and click a print icon.



To print the full text of a citing reference, select the check box next to the document and click a print icon.

(The print icons shown may vary depending on your available delivery methods.)

Depth of Treatment Stars

Depth of treatment stars in your KeyCite result show the extent to which the citing document discusses your case, based on these categories:

****	Examined	The citing document contains an extended discussion of the cited case, usually more than a
		printed page of text.
***	Discussed	The citing document contains a substantial discussion of the cited case, usually more than a
		paragraph but less than a printed page.
**	Cited	The citing document contains some discussion of the cited case, usually less than a paragraph.

★ Mentioned The citing document contains a brief reference to the cited case, usually in a string citation.

KeyCite Quotation Marks

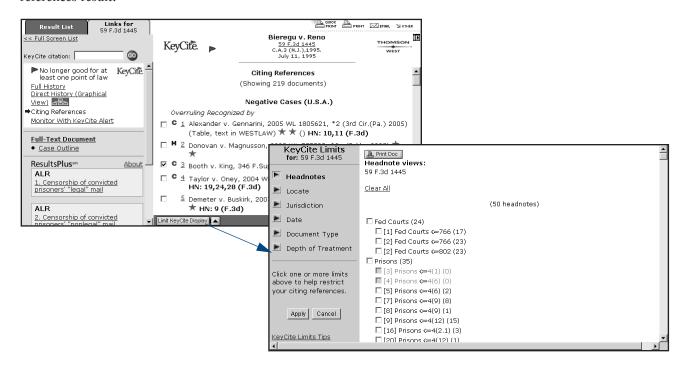
Quotation marks (**) in your KeyCite result indicate that the citing document directly quotes the cited case.

Restricting Citing References for a Case

To restrict the list of citing references, complete these steps:

- 1. Click Limit KeyCite Display at the bottom of the KeyCite citing references result. Alternatively, click the arrow next to *Limit KeyCite Display* and choose a restriction from the menu that is displayed. The KeyCite Limits page is displayed. Click the arrows in the left frame to restrict the list of citing references by headnote, Locate terms, jurisdiction, date, document type, or depth of treatment category.
- 2. Click Apply to display the list of citing references with the restrictions you specified.

To cancel your restrictions and display all citing references, click **Cancel Limits** at the bottom of the KeyCite citing references result.

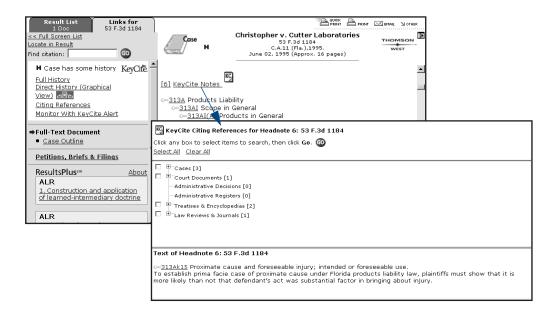


Using KeyCite Notes to View Citing References for a Case

Use KeyCite Notes to move directly from a displayed case to its KeyCite result, limited to citing references that discuss the legal issue summarized in a particular headnote.

From a displayed case, complete these steps:

1. Click **KeyCite Notes** in a headnote classification hierarchy in the case. A list of the types of citing references is displayed. Each type of citing reference is followed by a number that indicates how many documents of that type discuss the legal issue summarized in the headnote.



- 2. Click the plus and minus symbols to browse the list. Select the check boxes next to the citing references you want to view.
- 3. Click **GO**. The citing references are displayed in the right frame.

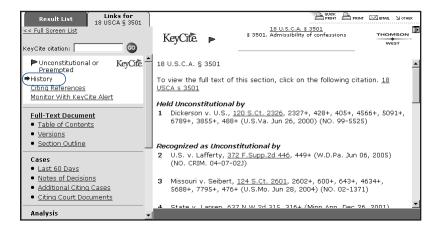
To display the full list of citing references, click Cancel KC Notes at the bottom of the page.

Viewing the History of a Statute

Statute history lists cases (added to Westlaw after January 15, 2001) affecting the validity of a statute plus legislation affecting the statute. Legislation is divided into the following categories:

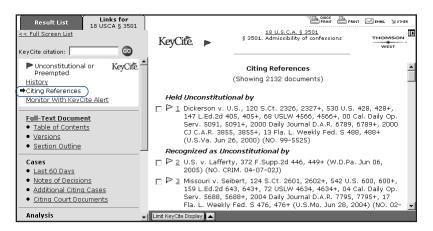
- Updating Documents lists citations to recent session laws that amend or repeal the section.
- Pending Legislation lists citations to pending bills that reference the section.
- Credits lists in chronological order the citations to session laws that have enacted, amended, or renumbered the section.
- Historical and Statutory Notes describes the legislative changes affecting the section.

To view the history of a displayed statute, click **History** on the Links tab.



Viewing Citing References for a Statute

To view a list of documents that cite your statute, click Citing References on the Links tab. Documents are listed in the following order: cases that have affected the validity of a section, cases from USCA and state statute notes of decisions, cases that are not included in notes of decisions, administrative decisions, *Federal Register* documents, secondary sources, briefs and other court documents, statutes and court rules, and administrative codes.

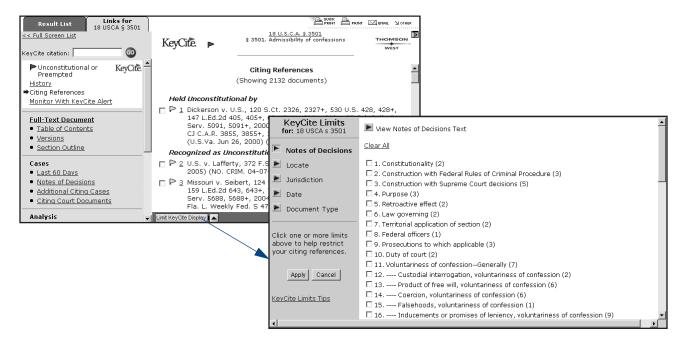


Restricting Citing References for a Statute

To restrict the list of citing references, complete these steps:

- 1. Click Limit KeyCite Display at the bottom of the KeyCite citing references result. Alternatively, click the arrow next to Limit KeyCite Display and choose a restriction from the menu that is displayed. The KeyCite Limits page is displayed. Click the arrows in the left frame to restrict the list of citing references by notes of decisions, Locate terms, jurisdiction, date, or document type.
- 2. Click Apply to display the list of citing references with the restrictions you specified.

To cancel your restrictions and display all citing references, click **Cancel Limits** at the bottom of the KeyCite citing references result.



Monitoring Citations with KeyCite Alert

KeyCite Alert is a service that automatically monitors the status of your cases, statutes, administrative decisions, and regulations and sends you updates when their KeyCite results change, providing you with the most current KeyCite information for your research.

Selecting Default KeyCite Alert Options

Select the type of history to be retrieved and specify a default frequency and delivery destination for your KeyCite Alert entries at the Options–KeyCite Alert page. Choose **Options** from the *More* drop-down list on the toolbar and click the **Alerts** arrow. See "Choosing Your Research Options" on page 59 for more information.

Creating a KeyCite Alert Entry Using the Wizard

The quickest way to set up KeyCite Alert entries is to use the KeyCite Alert wizard. Choose **KeyCite Alert** from the *More* drop-down list on the toolbar, then click **Entry Wizard**. Type the citation of the document you want to monitor. The wizard will ask you the necessary questions to complete your KeyCite Alert entry.



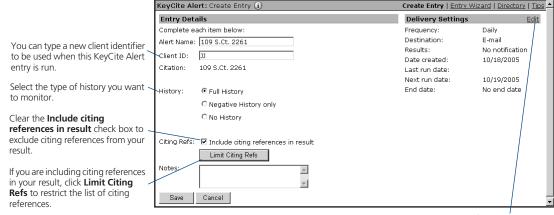
Creating a KeyCite Alert Entry for the Document You Are Viewing

To create a KeyCite Alert entry for the document you are viewing, click Monitor With KeyCite Alert on the Links tab. The citation of the document displayed in the right frame is automatically added to the KeyCite Alert wizard. The wizard will ask you the necessary questions to complete your KeyCite Alert entry.

Creating a KeyCite Alert Entry for Any Document

You can also create a KeyCite Alert entry by completing these steps:

- 1. Choose **KeyCite Alert** from the *More* drop-down list on the toolbar, then click **Create Entry**.
- 2. Type the citation of the document you want to monitor in the Citation text box and click GO.
- 3. Complete the KeyCite Alert: Create Entry page, as shown below. Click **Edit** next to *Delivery Settings* to change one or more of the delivery settings listed on the right side of the page.
- 4. Click Save to add your entry to the KeyCite Alert Directory.



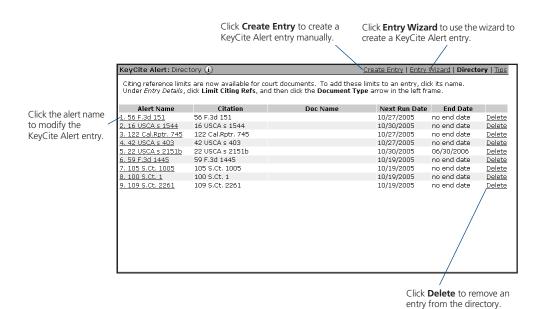
Click **Edit** to change the frequency and destination for the results.

Keeping Track of Your KeyCite Alert Entries

KeyCite Alert entries are saved in the KeyCite Alert Directory. To access the directory, choose **KeyCite Alert** from the *More* drop-down list. All entries are displayed in the order you saved them.

Use the KeyCite Alert Directory to manage your entries:

- To modify an entry, click the name of the entry.
- To remove an entry from the directory, click **Delete**.



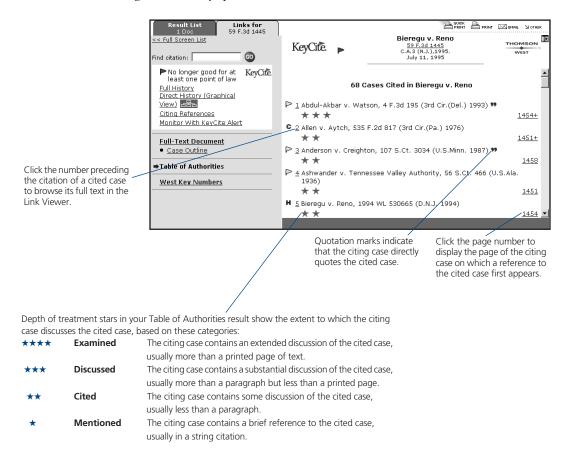
Retrieving Cited Cases Using the Table of Authorities

Whereas KeyCite lists citing cases (other cases that cite your case), the Table of Authorities (TOA) service lists cited cases (other cases cited by your case). The Table of Authorities is a useful tool for finding hidden weaknesses in a case by showing whether the cases on which it relies have significant negative history. The Table of Authorities service is also available for all annotations, law review articles, and selected administrative decisions.

To access the Table of Authorities while viewing a case, click **Table of Authorities** on the Links tab. You can also choose **Table of Authorities** from the *More* drop-down list on the toolbar, type a case citation in the *Enter citation* text box, and click **GO**.

The Table of Authorities

- lists each document cited by a case. To view the full text of a cited case in the Link Viewer, click the number next to its title.
- displays depth of treatment stars for each cited case, which indicate the extent to which the citing case discusses
 the cited case.
- displays KeyCite status flags for cited cases.
- displays quotation marks when the citing case directly quotes the cited case.



Clipping Documents

WestClip is a clipping service that will run your Terms and Connectors searches on a regular basis and deliver the results to you automatically. You can also use WestClip to save your favorite Terms and Connectors queries to run at a later date. WestClip makes it easy for you to stay up-to-date on news and legal developments that could affect your clients.

Note: WestClip entries cannot be created for Natural Language searches or searches created by KeySearch. For an in-depth discussion of WestClip, download a free copy of *Using WestClip in westlaw.com*, Material #40364519, at west.thomson.com/westlaw/guides.

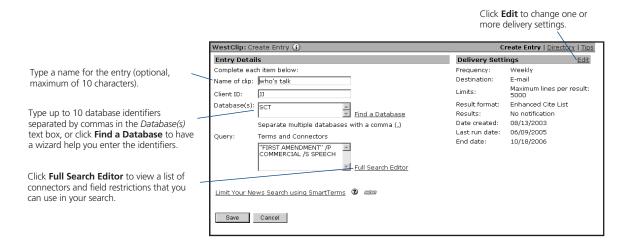
Selecting Default WestClip Options

Select default settings for your WestClip entries at the Options–WestClip page. Choose **Options** from the *More* drop-down list on the toolbar and click the **WestClip** arrow. See "Choosing Your Research Options" on page 59 for more information.

Creating a WestClip Entry

To create a WestClip entry, complete these steps:

- 1. Choose WestClip from the *More* drop-down list on the toolbar. The WestClip page is displayed.
- Click Create Entry.
- 3. Under Entry Details, type a name for the entry, if desired, in the Name of clip text box.
- 4. The client identifier for the current research session is automatically displayed in the *Client ID* text box. Type a new client identifier to assign this entry to another client.
- 5. Type up to 10 database identifiers in the *Database(s)* text box, separated by commas. Or click **Find a Database** to select up to 10 databases using a wizard.
- 6. Type a Terms and Connectors search in the *Query* text box. If you need help entering a search, click Full Search Editor to view a page containing a list of connectors and field restrictions, a link to the Westlaw thesaurus, and a list of searches you have recently run.
- 7. Documents in NewsRoom databases are assigned preferred search terms by West attorney-editors called *SmartTerms*. Click **Limit Your News Search using SmartTerms** to view a list of SmartTerms, organized by industry, subject, location, and company that you can use to narrow your WestClip search. For more information about using SmartTerms, click the **Help** icon (②) on the WestClip: Create Entry page.



8. View the delivery settings on the right side of the page. Click Edit to change one or more settings.

Select an option from the *Frequency* drop-down list to create an entry that is run continuously, daily, every weekday, weekly, biweekly, monthly, or on a specified date (upon request). You can also create an entry that is not run automatically by selecting the **Save** frequency. Frequency options vary by database.

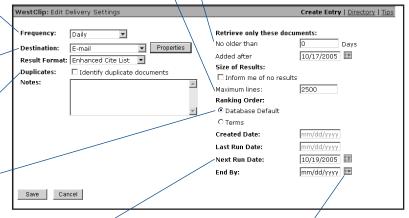
Select a destination for your results from the *Destination* drop-down list. To modify the destination settings, e.g., the e-mail address for the *E-mail* destination, click **Properties**.

If you are monitoring a news and business database, select the **Identify duplicate documents** check box to identify retrieved documents dated within six weeks of each other that have nearly the same content.

Database Default displays retrieved documents in reverse chronological order or the order in which they were published, depending on the database. *Terms* displays retrieved documents according to the number of concepts or search terms in each document, from the document with the most terms or concepts to the document with the fewest.

To narrow the size of your search results, type the maximum number of documents (or lines, depending on your default settings) to be retrieved.

You can add a date restriction to the Terms and Connectors query. Limit results to documents whose publication date is no older than a specific number of days or to documents that have been added to Westlaw after the date you specify.



The next run date is automatically determined by the frequency you select and can be manually changed by clicking the **Calendar** icon.

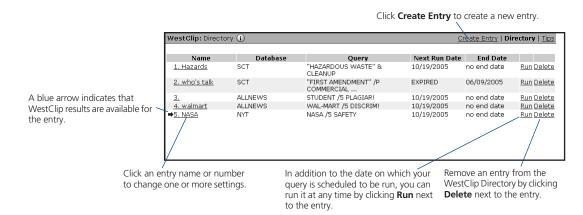
Click the **Calendar** icon to select an expiration date for the entry. You will be notified when the end date is approaching. Expired entries remain in the WestClip Directory but are no longer run automatically. To delete an expired entry, click **Delete** next to the entry in the WestClip Directory.

- 9. Click Save to return to the WestClip: Create Entry page.
- 10. Click Save again to save the entry in the WestClip Directory.

Keeping Track of Your WestClip Entries

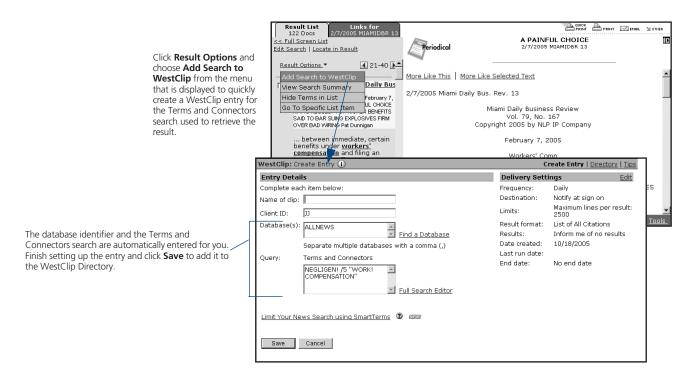
WestClip entries are saved in the WestClip Directory. To access the directory, choose WestClip from the *More* drop-down list on the toolbar. The WestClip Directory lists entries in the order you saved them. Entries remain in the WestClip Directory until you delete them.

- To edit a WestClip entry, click the name of the entry.
- To run the Terms and Connectors search for an entry at any time, click **Run** next to the entry.
- To remove an entry from the directory, click **Delete** next to the entry.



Creating a WestClip Entry for Your Current Terms and Connectors Search

Monitor an important issue by setting up a WestClip entry from a search result. While viewing a search result retrieved with a Terms and Connectors query, click Add Search to WestClip at the top of the result list or click Result Options on the Result List tab and choose Add Search to WestClip from the menu that is displayed. The WestClip: Create Entry page is displayed. See "Creating a WestClip Entry" on page 48 for help with setting up your WestClip entry.



Delivering Documents

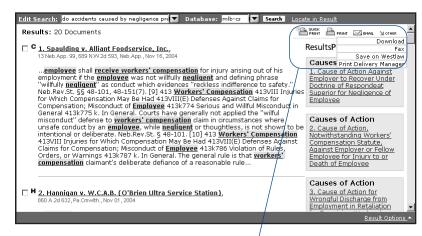
Westlaw has the following features to help you print, e-mail, fax, download, or save your documents:

- New print icons make it easy to see which delivery method you are selecting.
- Print the document or result list you are viewing in less time with Quick Print. See "Using Quick Print" on page 53 for more information.
- Select only those documents in a search or KeyCite result you want to deliver, saving time and paper.
- Save documents in the Print/Delivery Manager for up to 30 days. The Print/Delivery Manager also lets you reprint documents and get additional copies of documents without having to recreate your search.

To deliver documents, complete these steps:

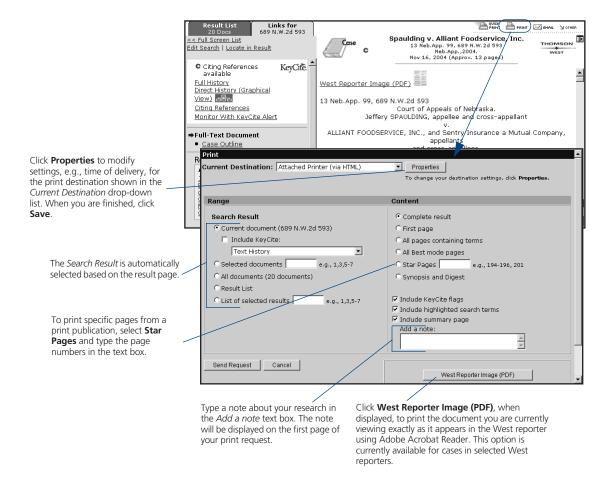
- 1. If desired, select the check box next to each document in a result list you want to deliver.
- 2. Click a print icon in the upper-right corner of a retrieved document or result list.
 - Click the Print icon to print documents to an attached printer (local or network) or stand-alone printer (configured
 to print Westlaw materials exclusively). Documents can be printed in word-processing, HTML, or PDF format.
 - Click the Email icon to send documents to one or more e-mail addresses. Documents can be delivered as text in the body of the e-mail message or as attachments in word-processing, HTML, or PDF format.
 - Click the Other icon to display a menu of additional delivery options. You can download documents to a file destination (Download), fax documents (Fax), or save documents in the Print/Delivery Manager for up to 30 days (Save on Westlaw).

Note: Some delivery methods may not be available. The print icons shown in the following examples may differ from your Westlaw display.



Print icons are displayed in the upper-right corner of the result list and retrieved documents. Click **Other** to access the *Download*, *Fax*, and *Save* on *Westlaw* delivery options as well as the Print/Delivery Manager.

- 3. The Print dialog box is displayed. In the *Range* section under *Search Result*, selected documents or the current document you are viewing will be automatically selected.
- 4. In the *Content* section, specify which document pages you want to print (e.g., all pages, first page only, or synopsis and digest), and whether you want to include features such as KeyCite flags and highlighted search terms in your printed documents.
- 5. Click Send Request.



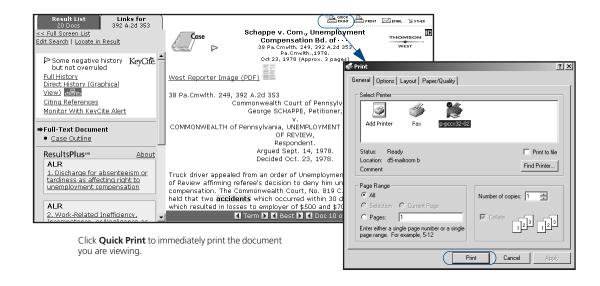
Using Quick Print

Use Quick Print to print the document or the result list you are viewing on an attached printer in HTML format. Quick Print requires a Windows operating system and Microsoft Internet Explorer 5.5 or later.

To use Quick Print, complete these steps:

- 1. Click the Quick Print icon in the upper-right corner of the page. A Print dialog box is displayed.
- 2. Click **Print** or **Send Request**, depending on your browser, to send the document to your default destination and return to your result.

Note: If you do not have a printer installed on your computer, the Quick Print icon will not be displayed.

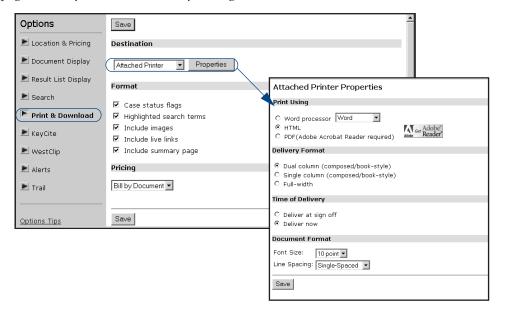


Selecting Default Delivery Options

The Options–Print and Download page allows you to select a default delivery destination (e.g., attached printer, e-mail) and default delivery settings (e.g., HTML, dual-column format, deliver at sign-off). You can override these defaults when you print by clicking **Properties** in the Print dialog box and selecting new settings.

To select your default delivery options, complete these steps:

- 1. Choose **Options** from the *More* drop-down list on the toolbar.
- 2. Click the Print and Download arrow in the left frame.
- 3. Select the delivery destination you use most often from the *Destination* drop-down list. Click **Properties** to specify settings such as the delivery format, time of delivery, and document format.
- 4. Click Save at each Options page to save your default delivery settings.



Using the Print/Delivery Manager

The Print/Delivery Manager stores pending, failed, and delivered print requests so you can easily reprint your documents. Pending and failed print requests are stored in the *Offline Print Directory* section of the Print/Delivery Manager for up to 30 days. All print requests that were delivered in the last 48 hours are shown in the *Delivered Print Requests* section of the Print/Delivery Manager.

To view your print requests, choose Print/Delivery Manager from the More drop-down list on the toolbar. You can also click Other in the upper-right corner of a result page and choose Print Delivery Manager from the menu that is displayed. Each entry shows

- the status of the request
- the database or service in which the request originated
- the description, query, or citation used to retrieve the result
- the approximate number of lines requested (rounded up to an increment of 5)
- the number of documents requested
- the date and time the request was created
- the number of images included in the request (Offline Print Directory only)
- the number of days until the request expires (Offline Print Directory only)

Printing an Entry

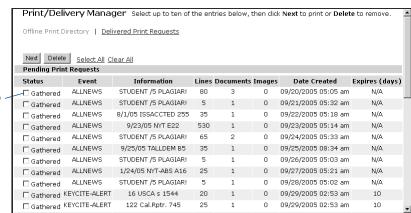
To print an entry in the Print/Delivery Manager, complete these steps:

- 1. Click Offline Print Directory or Delivered Print Requests.
- 2. Select the check box next to each entry you want to print and click Next. You can select up to 10 entries.
- 3. Select the destination for your print request, e.g., E-mail, then click Properties and enter the appropriate information, e.g., an e-mail address, if necessary.
- 4. Click Send Request.

Deleting an Entry

To remove an entry from the Print/Delivery Manager, complete these steps:

- 1. Click Offline Print Directory or Delivered Print Requests.
- 2. Select the check box next to each entry you want to delete. You can select up to 10 entries.
- Click Delete.



Select the check box next to each entry (up to 10) you want to print or delete.

Viewing and Downloading Your Research Trails

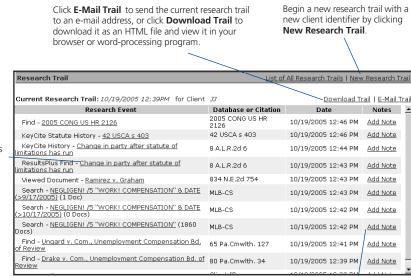
The Research Trail feature makes it easy to keep track of your research and return to previous work.

Selecting Default Research Trail Options

You can specify default e-mail information and sign-off instructions for the research trail at the Options–Trail page. Choose **Options** from the *More* drop-down list on the toolbar, then click the **Trail** arrow in the left frame. See "Choosing Your Research Options" on page 59 for more information.

Viewing the Current Research Trail

To view the research trail for the current Westlaw session, click **Research Trail** at the top of any page. Information about the tasks you've completed is displayed, including the citations of documents you retrieved and the Westlaw databases and services you used.

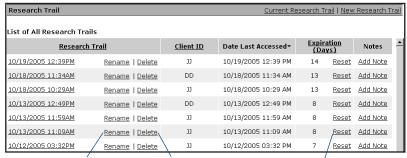


Return to a previous result by clicking its hypertext link.

Click **Add Note** to add notes about a particular task. Once you add a note, click **View Note** to modify or delete it.

Keeping Track of Your Research Trails

To view all research trails associated with your Westlaw password from the last 14 days, click List of All Research Trails at the Research Trail page.



The default name for a research trail is the date and time it was started. To change its name, click **Rename**.

Click **Delete** to delete a research trail.

If you do not return to a research trail within 14 days, it is removed from the list. To save a research trail for an additional 14 days, click **Reset**.

Starting a New Research Trail During Your Westlaw Session

You can start a new research trail without signing off from Westlaw.

- 1. Click New Research Trail at the Research Trail page.
- 2. Type a client identifier to which to assign further research in the Change Client ID to text box.
- 3. If desired, type a name for the trail in the Enter new Trail Name text box.
- 4. Click Start New Trail.

Note: You can also start a new research trail by choosing **Change Client ID** from the *More* drop-down list on the toolbar.

Delivering a Research Trail

You can e-mail a research trail to one or more addresses or download it as an HTML file, then view it in your browser or word processor.

E-Mailing a Research Trail

To e-mail a research trail, complete these steps:

- 1. To e-mail the current research trail, click E-Mail Trail at the Research Trail page.

 To e-mail a previous research trail, click List of All Research Trails at the Research Trail page. Click the name of a research trail to open it, then click E-Mail Trail.
- 2. Type one or more e-mail addresses separated by semicolons in the *E-mail address(es)* text box.
- 3. Type the subject of the e-mail in the *Subject* text box. This text will be displayed in the subject line of the e-mail message.
- 4. Type a message to accompany the research trail in the *Notes* text box. This text will be displayed in the body of the e-mail message.
- 5. Select the format in which you want the research trail to be displayed in the e-mail message:
 - Inline HTML—delivers the research trail in HTML format within the e-mail message.
 - Attached HTML—delivers the research trail in HTML format as an attachment to the e-mail message.
 - Inline Text—delivers the research trail in ASCII (text only) format within the e-mail message.
 - Attached Text—delivers the research trail in ASCII format as an attachment to the e-mail message.
- 6. Click Send.

E-Mailing the Current Research Trail at Sign-Off

To automatically e-mail your current research trail each time you sign off from Westlaw, complete these steps:

- 1. Choose **Options** from the *More* drop-down list on the toolbar.
- 2. Click the **Trail** arrow in the left frame.
- 3. Type one or more addresses in the *E-Mail address(es)* text box.
- 4. Select the E-mail my last trail at sign off check box.
- 5. Click Save.

E-Mail Trail:

E-mail address(es):

(separate with semicolons, e.g., janedoe@home.com; johndoe@home.com)

Subject:

Notes:

Attach Trail Summary Notes

Delivery Format:

Inline HTML

Send

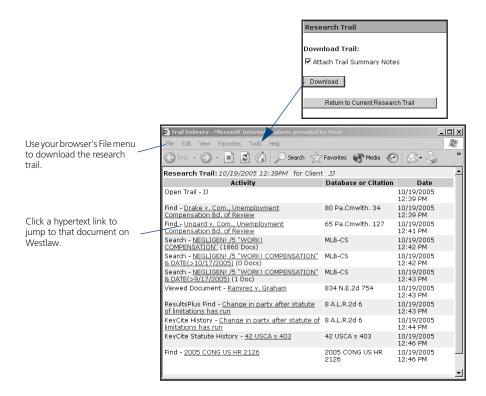
Research Trai

Downloading a Research Trail

When you view a downloaded research trail in a browser and in some word processors, such as Microsoft Word 2000, you can click the hypertext links in the trail to jump to a document or search result on Westlaw.

To download a research trail, complete these steps:

- 1. To download the current research trail, click **Download Trail** at the Research Trail page. To download a previous research trail, click **List of All Research Trails** at the Research Trail page. Click the name of a research trail to open it, then click **Download Trail**.
- 2. Select the **Attach Trail Summary Notes** check box, if desired; then click **Download**. A message instructing you to use your browser's Save As feature is displayed. Click **OK**. The research trail is displayed in a new browser window.
- 3. In the new browser window, choose Save As from the File menu to download the trail.
- 4. Choose the location for the file, and type a file name with an HTML file extension, e.g., buckaloo.htm.
- 5. Click Save.



Deleting the Current Research Trail at Sign-Off

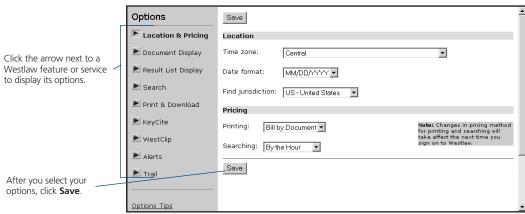
To automatically delete your current research trail each time you sign off from Westlaw, complete these steps:

- 1. Choose **Options** from the *More* drop-down list on the toolbar.
- 2. Click the **Trail** arrow in the left frame.
- 3. Select the Delete trail at sign off check box.
- 4. Click Save.

Choosing Your Research Options

You can customize many aspects of your research session using the Options pages. For example, you can designate either Terms and Connectors or Natural Language as your default search method, specify a pricing method, and tailor the display of your KeyCite, KeyCite Alert, WestDocket Alert, Profiler Alert, and WestClip results.

To access the Options pages, choose **Options** from the *More* drop-down list on the toolbar. The location and pricing options are displayed in the right frame. For other options, click the arrow next to the Westlaw feature or service in the left frame, as shown below. Use the drop-down lists, buttons, and check boxes to customize Westlaw for your research needs, then click **Save**.



Location and Pricing

- Time zone
- Date format
- Find jurisdiction (specifies the publication country for documents retrieved by citation)
- Pricing methods for printing documents and searching on Westlaw
- Mark databases outside WestlawPRO plan

Document Display

- Westlaw Welcome page
- Westlaw Directory
- Page view
- Display referenced documents in the Link Viewer
- Display result list after search is run
- Display prompts during query formulation and browsing
- When using assistive technology, read text for each document in the result list
- Display or print Star Paging numbers in documents
- Display Star Paging breaks in documents
- Automatically display images in search results online

Result List Display

- Display or hide search terms in the result list
- Choose number of words to display before and after Terms and Connectors search terms in the result list
- Choose number of citations to display in the result list

Search

- Default search method
- Set number of Natural Language documents to be retrieved
- Ranking of documents in Terms and Connectors search results
- Allow Terms and Connectors searches to be interrupted
- Receive warning that Terms and Connectors search may retrieve large result

- Edit More Like This and More Like Selected Text searches
- Identify duplicate documents
- Display Smart Tools

Print and Download

- Destination for your results and print properties
- Include KeyCite status flags, highlighted search terms, images, live links, and summary pages in your results
- Pricing method for printing documents

KeyCite

- Display parallel citations, West headnote numbers, and New York official reports headnote numbers for citing references
- Display KeyCite Notes icon in text of documents

WestClin

- Maximum number of lines and documents per result
- Format of results
- Destination for results

Alerts

- Type of history to be retrieved in KeyCite Alert results
- Frequency with which document is checked in KeyCite Alert
- Destination for KeyCite Alert, WestDocket Alert, and Profiler Alert results
- Include citing references in KeyCite Alert results
- Include full text of new documents in KeyCite Alert and Profiler Alert results
- Receive notification of no KeyCite Alert or Profiler Alert results
- Maximum number of lines and documents per WestDocket Alert result
- Format of WestDocket Alert results

Trail

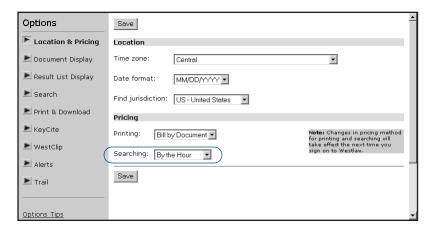
- E-mail information
- Include research trail notes in e-mail message
- Automatically delete or e-mail research trail at sign-off

Choosing a Pricing Method

You can choose either hourly or transactional pricing as your preferred pricing method, or you can be prompted to select a pricing method each time you access Westlaw.

To select your pricing method, complete these steps:

- 1. Choose **Options** from the *More* drop-down list on the toolbar.
- 2. At the Options–Location and Pricing page, select your preferred pricing method (By the Hour or By Transaction) from the *Searching* drop-down list. To choose your pricing method at the start of each Westlaw session, select Ask at Sign On from the drop-down list.
- 3. Click Save.



Download a free copy of *Pricing for westlaw.com* at west.thomson.com/westlaw/guides for tips on selecting a pricing method, as well as pricing for multiple-database searches and per-line or per-document pricing for documents that you download or send to a printer, an e-mail address, or a fax machine.

Using Hourly Pricing

With hourly pricing, you pay charges based on the time that you spend searching or browsing a database.

Hourly pricing is usually best when you

- want to retrieve a list of documents for later review
- intend to research an issue from many angles
- need to run multiple searches in a database
- plan to retrieve many documents by citation

Using Transactional Pricing

With transactional pricing, you incur a charge for each transaction that you complete. Transactions include running a search in a database, retrieving a document using its citation, using KeyCite, or using a hypertext link to go to a new document.

Transactional pricing is usually best when you

- want to read retrieved documents online
- expect to retrieve many relevant documents with one search

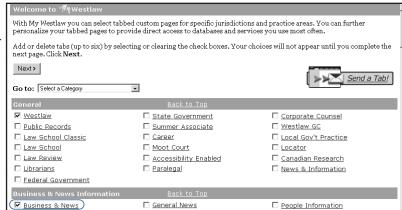
Setting Up My Westlaw

With the My Westlaw feature, you can select tabbed custom pages for specific jurisdictions or practice areas. You can further personalize these pages to provide direct access to the databases and services you use most often. Tabbed custom pages are available for practice areas, such as securities and tax, and federal, state, and foreign jurisdictions.

Selecting Tabbed Custom Pages

Complete these steps to select your tabbed custom pages:

- 1. Click **My Westlaw** in the upper-right corner of any page to display the available tabbed custom pages, as shown at right. To preview a page, click the page name.
- 2. Select the check box next to each page you want as a tabbed custom page (up to six) and click **Next**.
- 3. The Save Tabs page, which lists the tabbed custom pages you've chosen, is displayed; select the tabbed custom page to be displayed first each time you sign on to Westlaw and click Save.

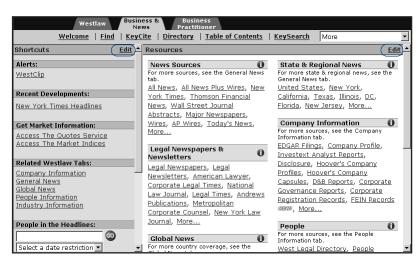


Repeat these steps any time during your research to add or remove tabbed custom pages.

Personalizing Your Tabbed Custom Pages

Once you've selected your tabbed custom pages, click the Edit links to personalize the pages (with the exception of the Westlaw page and a few other pages) based on the research tasks you frequently perform.

Click **Edit** in a section of a tabbed custom page to display the options available for that section.



After you personalize a tabbed custom page, it is listed in the *Personalized* section of the Welcome to My Westlaw page. To rename a personalized page, click **Properties** next to its entry in the list. To delete a page, click **Delete**.

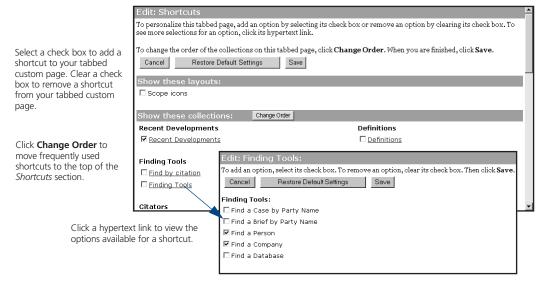
Adding and Removing Shortcut Options

Shortcuts provide the fastest ways to retrieve and check documents on Westlaw. To personalize the shortcuts in the left frame of your tabbed custom pages, complete these steps:

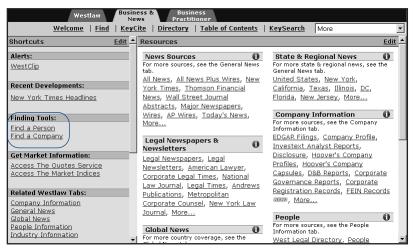
- 1. Click **Edit** in the *Shortcuts* section of a tabbed custom page. The Edit: Shortcuts page is displayed from which you can add and remove shortcuts.
- 2. To see what options are available for a specific shortcut, click its hypertext link. A second Edit page is displayed from which you can add and remove shortcut options. Click **Save** to save your changes and return to the Edit: Shortcuts page.

For example, click **Finding Tools** to see that it includes these options: Find a Case by Party Name, Find a Brief by Party Name, Find a Person, Find a Company, and Find a Database. Select the **Find a Person** and **Find a Company** check boxes and click **Save**.

Note: To return a tabbed custom page to its original settings, click Restore Default Settings.



3. When you are finished making your selections at the Edit: Shortcuts page, click **Save**. The *Shortcuts* section now includes your selections—the Find a Person and Find a Company finding tools. (For more information on these two tools, see "Using a Find Wizard" on page 5.)



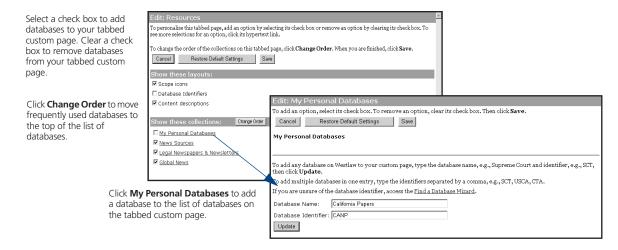
Adding and Removing Quick Search or Resources Options

Quick Search and Resources options include the databases you can access and features you can use to help you search these databases. To personalize the search options in the right frame of your tabbed custom pages, complete these steps:

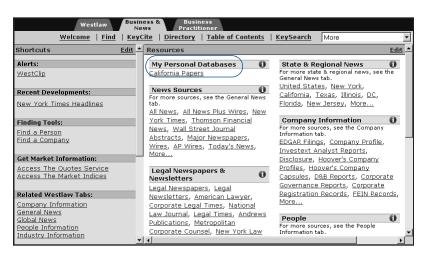
- 1. Click Edit in the *Resources* section or next to *Search for* or *In the following database(s)* in the *Quick Search* section, depending on the tabbed page you are viewing. An Edit page is displayed from which you can add and remove options.
- 2. To see what choices are available for a specific option, click its hypertext link. A second Edit page is displayed from which you can also add and remove options. Click **Save** to save your changes and return to the first Edit page.

For example, click **Edit** in the *Resources* section, then click **My Personal Databases** to add the California Papers database (CANP) to the list of databases. Type the database name and identifier in the text boxes and click **Update**. Then click **Save** to save your changes and return to the first Edit page.

Note: To return a tabbed custom page to its original settings, click Restore Default Settings.



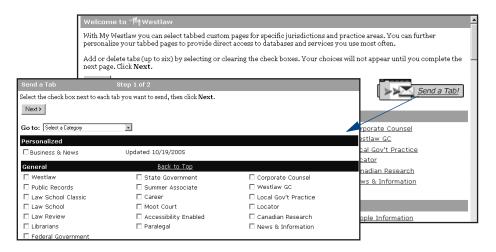
3. When you are finished making your selections at the first Edit page, click **Save**. The list of databases in the right frame now includes the California Papers database.



E-Mailing Your Tabbed Custom Pages

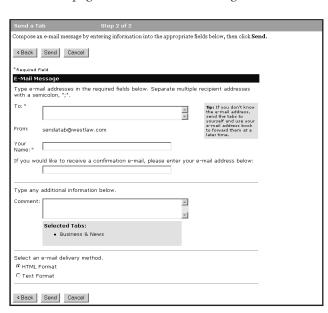
You can e-mail any tabbed custom page, including those you have personalized, to others in your firm. Complete these steps to e-mail your tabbed custom pages:

- 1. Click My Westlaw in the upper-right corner of any page. The Welcome to My Westlaw page is displayed.
- 2. Click Send a Tab. Then select the check boxes next to the pages you want to send and click Next.



3. Type the information requested and click **Send** to e-mail the selected pages to one or more colleagues.

Type one or more e-mail addresses to which you want to send tabbed custom pages in the *To* text box.



Receiving an E-Mailed Tabbed Custom Page

To accept the tabbed custom pages sent to you, open the e-mail message and click **Save All Tabs** or click **Save Tab** next to each page you want to save. Clicking a link in the e-mail message opens your browser and displays the Westlaw sign-on page, or the Save Tabs page if you are already signed on to Westlaw. Click **Preview Tab** to view the tabbed page without saving it.

To decline all tabbed custom pages, close or delete the e-mail message. The links in the e-mail message expire after six months.

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